



Interview with Stephen Lawlor: Australia's First Deaf Knight

Interviewed by Susannah Macready



On 24 February 2012 you were awarded a catholic knighthood by Pope Benedict. What is its proper name?

It's a papal award called the Equestrian Order of the Knights of St Sylvester.

So you are allowed to ride a horse into St Peter's Square in the Vatican?

That's true, but no one has done that for a long time – I was tempted to go to Rome and try it out after my trip to Ireland, but thought I had better not. Perhaps another time!

Did someone nominate you?

Yes. The nomination happened around two years ago, and was submitted to the Archdiocese of Sydney. The bishops considered it along with other nominations for various awards. Then they decided to send it to the Vatican, and there was further discussion there before the Pope decided to award it. I didn't know anything about the nomination.

Are you the first deaf person to get a papal knighthood?

I'm pretty sure I'm the first in Australia, but I don't know about being the first in the world. Safer just to say Australia. However, I received lots of recognition from people in America and England. The deaf grapevine worked well!

What was the award for?

It was in recognition of my commitment to the church through my work at the Ephpheta Centre.

I started work at the Ephpheta Centre 11 years ago, and have been its director for the last five years. The award is for building bridges and partnerships within the Archdiocese of Sydney so that the church has a better understanding of deaf culture and Auslan.

How did you find out that you had been given the award?

They send you a letter. It came completely out of the blue! It took me until the next week to really understand what had happened. I couldn't work out what I had done to deserve it – I was just going about my daily life and being involved in the community.

What was the ceremony like?

The award was presented by Cardinal George Pell. He presented awards to five of us that day, and I was last. He explained the award and my work and what I had done, which was a bit emotional! I think the award was really for the whole Deaf Community, because without them, I couldn't have done anything. And also for the staff of the Ephpheta Centre that I've worked with and who have been so supportive over the last 11 years.

What are you most happy about achieving in your work?

I feel most happy about the Ephpheta Centre and the position we are in now. We have strong relationships within the church and with other organisations like the Deaf Society – I think that networking is important. I like to see myself and the Ephpheta Centre as open to all people, not only Catholics. We keep the Catholic values, but all are welcome.

What advocacy issues are most urgent and important to you?

We don't have a chaplain who can sign. That's our biggest challenge. Interpreters are great, but we need a priest who can sign so that we can get comfortable, direct communication. We are still working on that.

You are going to Ireland soon – what is the trip for?

For the International Eucharistic Congress, a Catholic event that goes for seven days, attended by people from around the world. They have organised a three-day deaf stream as part of the conference, with six deaf presenters and two hearing ones. I am one of the presenters. It is open to both hearing and deaf people, but we expect about 750 deaf people from around the world, mostly Europe and America.



Inside this edition:

Australia's First Deaf Knight	1	Updates from the Deaf Society	4	Deaf Sports News	12
From the CEO	2	"On this day..."	5	Events	13
Editorial	2	Global Deaf Community	8	Churches in NSW	15
Board Profile	3	Silent Messenger	10	Emergency Contact Details	16

From the CEO

Welcome to issue eight of the *NSW Deaf Herald*. It has now been exactly two years since we launched the publication in its current form.

It feels like it has been a time of rain and more rain. From the windows of our office, we have seen the Parramatta River flood more than once. The rain did stop long enough for our annual staff team building afternoon at Olympic Park where we exercised muscles we don't use often enough.

Our managers have all been very busy with writing annual plans and budgets for 2012/13. Even though the start of the new financial year is still some time off, the process of drafting, reviewing and approving all takes time. The next step will be for the Board to approve them and then we all start preparing for another year of activity with new fresh plans all taking us closer to our goal of equality for deaf people.

Recently we farewelled Katrina Lancaster in her position as Youth Development Officer. Katrina has relocated to Adelaide. Katrina has been involved in the Deaf Society since she was fifteen and she started working with us in 2007. We will miss her enthusiasm, dedication and ability to make us laugh. Amanda Faqirzada has replaced Katrina and we look forward to getting to know Amanda and working with her.

We had a visit from our Federal Member of Parliament, Julie Owens, recently which was a great opportunity to tell her about our work and what we do. We raised a number of concerns we have in the areas of education, employment and interpreting for deaf people and we hope to work with Julie in the future to make sure that our issues are raised in Government. After a tour of the office, we all gathered for a delicious afternoon tea.

Julie Owens was instrumental in organising the Community Cabinet meeting held at Macarthur Girl's High School on 4 April which was a wonderful opportunity for the people of Parramatta to meet the Federal Cabinet. Just our presence was an eye-opener for many people as they watched the communication happening with our signing staff and the interpreters. Simon Crean came up after and said how fascinating it was seeing the interpreters in action. We were fortunate to have Colin Allen chosen to ask the Prime Minister a question about recognition of Auslan. It was excellent to have this opportunity to highlight our message to the government and wider community.

Sharon Everson
Chief Executive Officer



Editorial

In the last edition, I wrote about how I love words. Well I found a new word – soporific. It means to make sleepy. Of course this edition will not make you sleepy – the opposite I hope!

This edition shows that we have been busy building relationships with government. If you read the "On this day..." article you will see that members of government have been involved with the Deaf Society from the early days with a senator opening the new Lonsdale House back in 1979. Since our last edition, our staff have met the Prime Minister (and shown her the deaf way to clap), chatted to members of her cabinet, and had afternoon tea with the Federal MP for Parramatta. Building relationships with government is an important part of advocacy. No one

likes to be constantly criticised and this includes the government so it is important to find ways to connect and let them know of deaf people's experience without putting them offside. A good way to start is to make an appointment to visit your local MP. When you make the appointment, ask them if they will pay for the interpreter. I am sure many MP's have not actually met a deaf person before or used an interpreter. Have a chat with them and let them know what barriers you face as a deaf person. Ask them if they can raise your concerns with the government. Imagine if every MP in NSW got a visit from a deaf person. How much more deaf-aware the government would be.

The other thing that I am excited about is the increase in access for us as deaf people. If you read this edition you will see that deaf people now have access to the parent to parent mentor program, to NRMA road safety Auslan videos, and soon to more emergency information!

Happy reading!

Kate Matairavula
Editor

Submission deadline for next edition: 1st August 2012
Email: herald@deafsociety.com

How to contact the Deaf Society:



ooVoo [deafsocietyofnsw](http://deafsocietyofnsw.com)



Skype [deafsocietyofnsw](http://deafsocietyofnsw.com)



MSN info@deafsociety.com



Email info@deafsociety.com

TTY (02) 8833 3691

Voice (02) 8833 3600

Fax (02) 8833 3699

DSNSW Board Profile - Vivek Prabhu, Treasurer



Vivek Prabhu

Vivek Prabhu joined the Deaf Society's Board in June last year, taking on the role of Treasurer in December. He is a fellow of both the Financial Services Institute of Australasia (FINSIA) and the Institute of Chartered Accountants in Australia (ICAA) and has over 19 years of experience across accounting, governance, risk management and investments. He is a Senior Portfolio Manager (Fixed Income) at Perpetual and has previously worked at Macquarie Bank and Coopers & Lybrand.

Vivek's motivation in volunteering to join the Deaf Society Board was driven by his desire to use his professional skills and experience to give something back to the community and having family members personally affected by hearing impairment.



2nd International Conference of the World Federation of the Deaf
16 - 18 October 2013 • Sydney - Australia



Conference & Centenary Program:

7-11 January 2013	Third Crossing Borders Camp 2013 (Deaf Youth Camp)	17 & 18 October 2013	2nd International Conference of the World Federation of the Deaf at Wesley Conference Centre
Mid-2013	Launch of a new website showing the history of the NSW Deaf Community and the Deaf Society of NSW	18 October 2013	WFD Conference Dinner
16 October 2013	Welcome Reception – WFD Conference	19 October 2013	International Deaf Festival and International Deaf Film Festival at Wesley Conference Centre
		20 October 2013	The Deaf Society of NSW Centenary Afternoon Tea at Sydney Town Hall

www.wfdsydney2013.com

wfdsydney2013@icms.com.au

North Rocks School for the Deaf 50 Years Reunion

50 Years Reunion Lunch

Saturday, 25th August 2012 - 11am to 4pm

Macarthur Function Room, Parramatta RSL Club

Corner of Macquarie & O'Connell Streets, Parramatta NSW

\$35.00 per person

RSVP 3rd August 2012

Download form: www.deafsocietynsw.org.au/gallery/2012/northrocks50yrsreunion.pdf



Organising Committee:

David Parker
Karen Jahn
Kerry Priem
Phillip Mitchell

Updates from the Deaf Society

Newcastle Office

We recently moved into our new office in King Street. The office is at street level, accessible, with a modern look. We look forward to the official opening on 18 July but until then we are open and operating with all our usual services.



Contributors: Stephen Nicholson, Richard Aarden, June Stathis, Susannah Macready, David Parker, John O'Neill, Emma Calgaro, Jordanna Smith, Sheena Walters, Kate Matairavula and Amanda Faqirzada.

Be a part of the Deaf Society's "Gold team" in this year's City2Surf



Photo courtesy of
www.Marathon-Photos.Com

Join our team in Sydney's favourite 14km run from Hyde Park to Bondi Beach and support the Deaf Society's vision of equity for deaf people.

We have ten Gold Entries available for the City2Surf. People who use one of our Gold spots get to start the run before the big group of general runners. They also help raise money to support the Deaf Society by asking family, friends, work colleagues, their boss, their sports club, neighbours and anyone they can think of to sponsor them for running.

We're hoping to raise \$15,000 and we are asking people who want to be one of our Gold Entries to commit to raising \$1,000 from people who sponsor them.

Whether you're a seasoned professional or new to running you can make every step count and help us to make a difference.

So if you want to be part of our team and join Lise Clews with a Gold spot head start apply now at:

www.realbuzz.com/groups/deaf-society-nsw/pages/contact-us-110

City2Surf is on Sunday, 12 August 2012. For more about the City2Surf, go to: www.city2surf.com.au



What is this?

This is called a QR code – it's a shortcut to information on a website. Instead of remembering or writing down a website address, you use this code by scanning it with your mobile phone camera and it takes you straight to the website.

Once you have a QR Reader app on your smartphone, you can point your camera phone at these codes and immediately grab useful information.

You can try now with this QR code shown, it will take you to City2Surf sign up page without having to type the link address.

Here's how to use it:

1. Download a QR Reader for your mobile phone (e.g - RedLaser)
2. Open the app and point your phone's camera at the code and scan it
3. Code will take you to City2Surf sign up page.

NRMA Launch

On 15 March, NRMA Motoring & Services and the Deaf Society launched a new series of road safety videos in Auslan. The videos, which were directed by Tony Clews and feature Kym Daley and Caroline Conlon as presenters, were produced with the help of a \$10,000 NRMA Safer Driving School Road Safety Grant.

The videos have also been included in NRMA's new iPad app which was launched on last month.

NRMA Director, Coral Taylor, said the NRMA was delighted to be able to support the Deaf Society in providing such important road safety information to the Deaf Community using web-based Auslan videos.

At the launch, Ms Taylor even took the opportunity to learn some Auslan from Kym, while Katrina Lancaster took a driving lesson using NRMA's Safer Driving School simulator.

Deaf Society CEO, Sharon Everson, congratulated the NRMA for being aware that Auslan is the preferred language used by deaf people in Australia and for supporting the Deaf Society to be able to develop this resource.

The videos can be seen at

www.deafsocietynsw.org.au/safe_driving.





Deaf Youth Sydney – Camp Bilpin

Deaf Youth Sydney recently stayed at the magnificent Bilpin Springs Lodge at Bilpin in a huge, comfortable house in the beautiful Blue Mountains for three days in the April school holidays.

We did many exciting activities; bush walking where we ended up with leeches stuck to our bodies, played table tennis and billiards, participated in a scavenger hunt, and best of all, cooked the most delicious dishes based on the My Kitchen Rules theme!

Our next activity, Deaf Youth Night, is on 29 June.

For more information please contact David at david@ephpheta.org.au or Amanda at afaqirzada@DeafSociety.com.

Camp Bilpin was a joint activity by Deaf Society of NSW and Ephpheta Centre. More information about the Deaf Youth Sydney

activities can be found at the website www.deafdudes.org.au



Kate Matairavula talking to Peter Garrett

Meeting the Prime Minister

On 4 April the Australian Government ran a Community Cabinet meeting in Parramatta at Macarthur Girls High School. The Deaf Society went along to watch, learn, and put our point of view to the government about deaf education and Auslan.

Kate Matairavula, Manager of Advocacy and Community Development, was able to talk with the Minister for Education Peter Garrett. It was a great opportunity to explain to him how important it is for deaf children to have bilingual education. During the open question time, our Director of Services, Colin Allen, stood up and congratulated the government on ratifying the UN Convention on the Rights of Persons with Disabilities, and

asked them to recognise the importance of Auslan for deaf people throughout their lives, including all through their education.

Many other people asked questions about everything from heritage landmarks to school fencing to forced marriages of migrant women and the treatment of refugees. The meeting was interpreted by Jemina Napier and Jasmine Rozsa.



Photos courtesy of Parramatta Advertiser - Julia Gillard watching the interpreter



Colin Allen asking his question



“On this day...”

Almost exactly 33 years ago, on 5 May 1979, the new Lonsdale House at Stanmore was officially opened by Senator C. J. Puplick. The photo shows the front of the program. Lonsdale House was a hostel where many deaf people stayed when they first moved to Sydney from the country for work. Perhaps you stayed there yourself, or knew someone who did? Feel free to write to us with your stories!

Commonwealth Bank Staff Support Mentoring for Parents of Deaf Children

The Deaf Society was delighted to be presented with a grant of \$9,784 from the Commonwealth Bank (CBA) as part of their annual Community Grants Program at a cheque presentation on 1 March.

This grant will be used for phase two of our Parent to Parent mentoring program. Deaf parents will be trained as mentors so that hearing parents can have a deaf mentor and broaden their understanding of what it is like growing up as a deaf person.



From L to R: John O'Neill (Manager, Deaf Education Network), Teresa Thomson (Parent to Parent Support Program Coordinator) and Kate Matairavula (deaf parent) receive the grant cheque from Jane Taylor (deaf staff member at CBA) and Jason Schonhagen (CBA HR Representative Staff Community Fund)

Serving the Deaf Community in Emergency Situations

The 2009 Black Saturday bushfires in Victoria, and the floods and Cyclone Yasi in 2011 remind us of the dangers of natural events, but NSW does not yet have a state emergency strategy to help the Deaf Community prepare and respond to emergency events.



From L – R: Colin Allen (Deaf Society), Melanie Rebane (FRNSW), Dr Emma Calgaro (UNSW), Andrew Richards (SES), Kate Matairavula (Deaf Society), Tony Jarrett (NSWRFS), Assoc. Prof Dale Dominey-Howes (UNSW)

So the University of NSW (UNSW) is working closely with the Deaf Society of NSW, the NSW State Emergency Service (SES), the NSW Rural Fire Service (NSWRFS), and the Fire & Rescue NSW (FRNSW) on a project to improve access to information for deaf people about how to get ready for natural disasters, and increase the resources for emergency services so they can assist deaf people before, during and after emergency events.

We need you to tell us about what type of information and support you need from the NSW emergency organisations and Deaf Community organisations so that you can be ready for emergency situations.

To give us your ideas, please contact Dr Emma Calgaro at the Deaf Society at ecalgaro@DeafSociety.com.

Police Disability Advisory Council

The Deaf Society is pleased that there is deaf representation on the Disability Advisory Council (DAC) for the NSW Police Force. Jordanna Smith who is an Employment Officer with the Employment Service at the Deaf Society was recently appointed as a member of the Council. The Council has ten members with a range of experience in disability issues. The NSW Police Force established DAC to raise awareness and improve accessibility for all people with a disability.

The first DAC meeting was held in February at Police Headquarters in Parramatta, and was an introduction to the NSW Police Force. The Council are especially interested in specific concerns and problems faced by the Deaf Community in their interactions with NSW Police and suggestions on how to improve this.

The DAC will meet four times a year, and as a representative of the Deaf Community in this forum, Jordanna welcomes any suggestions and concerns you have. Please feel free to her on jsmith@deafsociety.com.



Jordanna is on the far right

Feedback Survey

Thank you to everyone who completed the 2011 Deaf Society of NSW Organisation Survey and provided valuable feedback about what you would like to see improved.

We had positive feedback about our services, the new uniforms, and the community-friendly feel of the Deaf Society. Lots of people told us about “unmet needs” such as for families and for Deaf Communities in regional areas.

In response to your feedback, we'll be making some changes. Our new policy and procedures manual for community services includes information about eligibility, and we will make an Auslan version. We will also make sure that if we cannot provide a direct service we will clearly explain why, and will refer people appropriately.

We are making a list of areas of “unmet needs”. This will be useful in lobbying for funding when the new Person Centred Approach and the National Disability Insurance Scheme start.

We will make sure that the community-friendly image is highlighted in our new website design. Your feedback has also helped us to decide on activities for our draft 2012-2013 annual plan.

We will ask you to help again for our next survey, but you can provide feedback any time:

<http://deafsocietynsw.org.au/contact/feedback.html> or contact us and we can send you a form.

NDIS Rally

Over 8,000 people with disabilities, their carers and families rallied at Homebush on 30 April to call on political leaders to show their support for the National Disability Insurance Scheme (NDIS). There was a sea of red as people were cheering, holding signs and calling out “make it real”. There were several presenters including Dean Barton-Smith, President of Australian Federation of Disability Organisations and the interpreters were in prominent positions on the stage. If you were watching the rally on TV however, the interpreters were left out of the frame (once again). At the end of the rally, some of us met the Prime Minister which was exciting. We look forward to seeing the NDIS becoming real and including deaf people.



Sam Cartledge becomes the latest Kenneth Tribe Scholarship Recipient



Sam Cartledge

The Kenneth W Tribe Fellowship Fund is run by the Deaf Society and makes funds available for deaf and hard of hearing people to further their education. Kenneth W Tribe AO LLB was a Director of the Board of the Deaf Society for forty years with fourteen years as President. The scholarship was recently awarded to Sam Cartledge.

Do you prefer to be called ‘deaf’ or ‘hearing impaired’ or something else?

I actually don’t mind being referred to as ‘deaf’. I keep telling everyone to call me the Deaf Dude, a nick name that I use as my middle name on Facebook. If I wasn’t deaf I wouldn’t be able to play in the national deaf basketball team playing the sport that I love. I am travelling to Seoul in South Korea to compete with the Australian National Deaf Basketball team to qualify for a place at the next Deaflympics.

What are you studying at university?

I am currently studying a Bachelor of Arts in Architecture at the University of Canberra. Ever since I developed a passion for design and technology at high school, I knew that this is what I wanted to do.

What are you using the funds for?

For textbooks, design materials and accommodation. I really appreciate the assistance and am very grateful for the Kenneth W Tribe Fellowship Fund. I endeavour to succeed to the best of my ability to show the community that deaf people are very capable and worthy citizens.

What do you hope to do in the future when you finish uni?

I hope that I will have the skills to start a career in architecture and that I will have a house that I can call home. In the future I want to pursue possibly advocating for deaf people and also go to a few Deaflympic games. I also wouldn’t mind looking into basketball coaching.



Photo courtesy of Canberra Times

Global Deaf Community

In February, the Deaf Society had some overseas visitors. It is always refreshing to have deaf visitors from other countries as they give us a different perspective on what we often take for granted in Australia. They help us to look back and see where we have come from and also remind us of where we want to be in the future.



Markus Aro

Finland has 5,000 native sign language users with a population of 5.4 million people. There are 800 interpreters and about 450 full time interpreters. There are more than 80 agencies providing interpreter services.

Mr Markus Aro is deaf and runs his own interpreting booking agency. Markus' company is called VIPARO: www.viparo.fi.

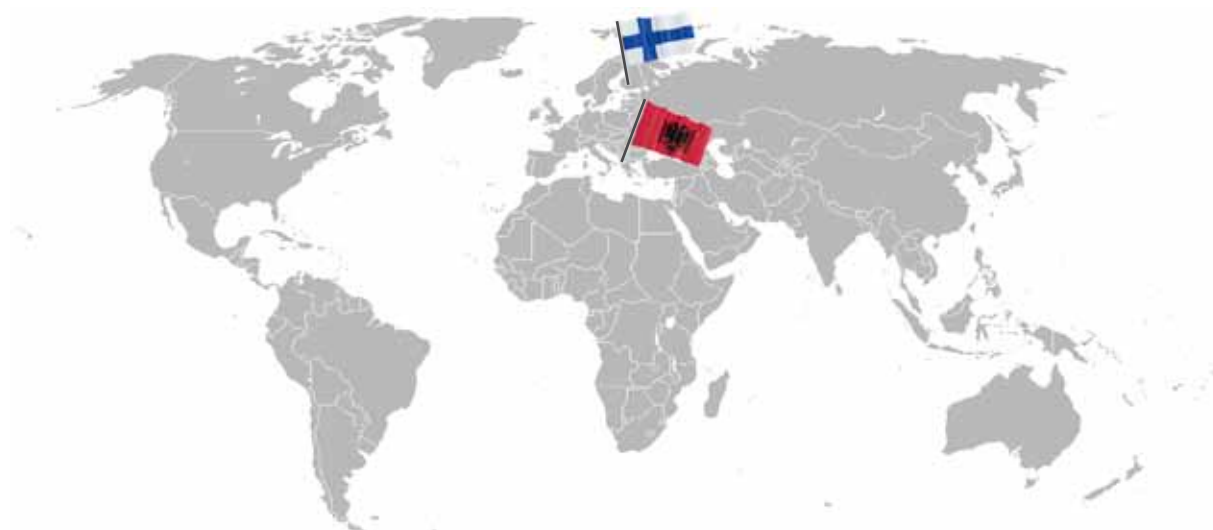
Markus qualified as a deaf interpreter in 2000 but none of the interpreter agencies would let him join even though he was getting work privately. He decided to

set up his own company in 2006. At first there were only a few jobs and he was not able to make a profit. His partner had to support him financially through this early time. He started with four interpreters and now has 39; eight of them are deaf. His company does interpreting, translation, consultations and teaching.

In Finland, interpreters are booked through five call centres. Deaf people are able to say who they want to interpret for them. Deaf people can apply for funds to have interpreters for their overseas trips. Many Finnish interpreters can speak other languages like Swedish, French, German and Russian so deaf people benefit from this for their overseas travel.

In Finland, interpreters can only work for one agency. In Australia an interpreter can work for many, for example, NABS, SLC NSW and Auslan Services. In Finland, there are no freelance interpreters. If you work as an interpreter you must be registered with an agency.

Finnish sign language interpreter training first started in 1978. Short courses were organised by the Finnish Association of the Deaf. Then a one year training course was set up in 1983. Then it became a two year course in 1986, then a three year course in 1988. All CODA's that want to work as interpreters must now do the four year degree course which started in 1998.





Florjan Rojba

Florjan Rojba is a young deaf leader from Albania with much passion and enthusiasm for life and deaf people. He works full time for the Albanian National Association of the Deaf (ANAD) and also studies Social Work at university. His dream is to be a member of parliament in his country and work towards equality for deaf people.

When he was two years old, he was accidentally dropped on his head and so became deaf. When he was six, he went to a school where parents could choose for their children to learn sign or speech. Florjan's parents choose speech for him. During break times however, he would see deaf children signing and he began to take an

interest in sign. He was already secretly signing with his sisters in their home sign. After five years he joined the other signing children.

Florjan first got involved with ANAD as a volunteer. Then he went to Rome for the Deaflympics and was shocked by the equality deaf people had there. He was amazed to see that deaf people performed at the same level as hearing athletes. He was also inspired by Colin Allen whom he met around this time.

Albania is north of Greece. The capital city is Tirana. The population of Albania is just over three million. 70% of the population are Muslim, 20% are Orthodox and 10% are Catholic. There are 4,000 deaf people in Albania. 70-80% of deaf people work. There are six qualified interpreters.

In the 1950's Albania was under a communist regime. Albania was isolated from the rest of the world for 50 years after World War II by its leader, Enver Hoxta. People had their food rationed and were allowed one kg of meat every two weeks.

In 1963, a deaf school opened. It was set up by a hearing teacher and used the Russian system of education. Children were taught speech and the Russian fingerspelling alphabet.

In 1991 the communist regime collapsed after protests by student activists at the university. After this deaf people were able to travel and started to meet other deaf people from other countries. This led to a new world opening up to them as happened with Florjan.

In 1996, the Finnish Association of the Deaf began to work with deaf adults in Albania. At this time there was antagonism between deaf people from different cities. There were no deaf clubs and deaf women did not socialise outside of their homes. In Albanian culture, the family would decide who their children would marry. Many families preferred their deaf children to marry hearing people who had another disability.

In 2000 Colin Allen and Lisa Clews came to work in Albania with two local deaf people and worked to strengthen the deaf association. In 2001, the first AGM was held and a board was set up with a constitution. This was followed by an advocacy project, sign language research, a deaf woman's project and sign language interpreter training.

In the next ten years ANAD plans to set up regional offices, establish a deaf sports group and get involved in human rights.

Florjan's observations of Australia and Albania:

Australian culture is positive and friendly but Albanian hearing people have better visual communication skills so it's easier to communicate with hearing people. In Albania you eat bread with every meal so it has been hard to get used to eating less bread in Australia. Albania has a very strong cafe culture. It is normal to meet and chat for two hours. Australia feels more fast-paced and busy. Australian cars stop at pedestrian crossings. Not in Albania. Cars don't stop!



Subscribe online:

Do you want to receive *NSW Deaf Herald* and other information from the Deaf Society by email?

Subscribe at www.deafsocietynsw.org.au/subscribe

SM | Silent Messenger



New Board Members:

Thank you to all those who responded to our advertisement for new board members. We are pleased to announce that Jordanna Smith (**JS**) and Faye Chamberlain (**FC**) have joined the board. Let's get to know them!

Where were you born and where did you grow up?

JS: Born and raised in Southern California in the good ol' U.S.A!

FC: I was born and bred in Sydney.

How did you learn to sign?

JS: Preschool, with the other deaf students. I learned how to sign at school as well as at home. My parents enrolled in a sign language course when they found out I was deaf.

FC: Initially, I was taught to communicate orally and had speech classes in primary school, but it wasn't successful, so later on I was taught Signed English because it was popular at the time. I first started learning Auslan through friends.

What do you do now?

JS: I have completed my Bachelors of Science in Psychology and now I work as an Employment Officer at the Deaf Society of NSW.

FC: I am currently studying five courses of various subjects and one of them is Auslan. I am also working part-time at a variety of jobs and am finishing my uni degree this year.

Why are you interested in working with DA (NSW)?

JS: I would like to work with DA (NSW) to improve accessibility for deaf people.

FC: I believe that I can help DA (NSW) achieve their goals for the future.

If you had the power to change something in Australia, what would you change?

JS: I would like to have more people using Auslan. I would like to just go into a restaurant or a shop and have the staff there use Auslan with me. If Auslan was more out there, more employers would be willing to hire deaf people as well!

FC: I would change the captioning regulations to be stricter. Recently captioning for DVDs and TV shows have been in decline. Many movies/shows that are produced with captions in America are reproduced here on DVD without captioning.

What makes you mad?

JS: When deaf people are taken advantage of in their workplace! Not getting paid the correct wage, or being denied a promotion!

FC: Fake people. My opinion is that you should be yourself because everyone else is taken!

What makes you happy?

JS: Ice cream of course! But on a more serious note, when my consumers get placed into work after a long time of not working – it's a huge success for both of us.

FC: Horror movies. There's nothing more comforting and soothing than a lot of blood and gore and screaming! Creative writing is pretty nice too



Jordanna Smith

Faye Chamberlain

ASLIA NSW/DA (NSW) Awards Night Deaf Australia (NSW) Awards 2011

2011 NOVA Fair Go Award		Winner:
Nominees: Westpac, ACCAN, WILMA, Cummins South Pacific, RailCorp, Cold Rock Ice Creamery - Parramatta, Australia Post (Alexandria Delivery Facility and Kingsgrove Hub), Olde English Tiles Australia, The Australian Golf Club, Big W - Winston Hills, AFL Baulkham Hills		COLD ROCK PARRAMATTA
Deaf Youth Of the Year 2011		Winner:
Nominees: Lisa White and Dylan Hill		DYLAN HILL
Deaf Employee of the Year 2011		Winner:
Nominees: Lorraine Mulley, Andrew Wiltshire, Faye Chamberlain, Michael Shepherd and Tracey Clissold		ANDREW WILTSHIRE

2011 NOVA Deaf Person of the Year	Winner:
Nominees: Lorraine Mulley, Peter Davies	LORRAINE MULLEY

ASLIA NSW Interpreter of the Year Awards 2011

2011 Paraprofessional Interpreter of the Year	Winner:
Nominees: Brendan Harding, Anna Nardi, Linda Finucane, and David McQuiggin	ANNA NARDI
2011 Professional Interpreter of the Year	Winner:
Nominees: Nicole Clark, Chevoy Sweeney, Gerry Shearim and Kathy Wright	NICOLE CLARK
2011 Deaf Relay Interpreter Award	Winner:
Nominee: Linda Warby	LINDA WARBY
2011 Interpreter Advocate	Winner:
Nominee: Marcel Leneham	MARCEL LENEHAM
2011 Organisation Award	Winner:
Nominees: Westpac , ACCAN, WILMA	ACCAN
2011 ASLIA NSW Auslan Interpreter of the Year	Winner:
Nominees: Anna Nardi, Chevoy Sweeney, Linda Warby and Nicole Clark	ANNA NARDI

Thank you to our sponsors, our Platinum Sponsor: NOVA Employment, Silver Sponsors: Auslan Services, IBM and SLC NSW/ACT and Bronze Sponsors: Australia Post, NAATI and Printacall for their support of this important event.

Photos courtesy of Sue Wright



Dylan Hill (winner of the Deaf Youth of the Year Award), Joe Mezher (winner of the Fair Go Award: Cold Rock Parramatta) and Lisa White (nominee for Deaf Youth of the Year Award)



Anna Nardi (winner of the Paraprofessional Interpreter of the Year and Interpreter of the Year awards)



Stephen Lawlor, Donovan Mulligan, Nicole Clark (winner of Professional Interpreter of the Year award) and David Parker



Gerry Shearim, David Parker and Andrew Wiltshire (winner of the Deaf Employee of the Year Award)



Gerry Shearim, Linda Warby (winner of the Deaf Relay Interpreter of the Year Award) and Susannah Macready



Gerry Shearim, Teresa Corbin, CEO of ACCAN (winner of the Organisation of the Year Award) and Susannah Macready

Disclaimer

The Silent Messenger pages are the sole responsibility of Deaf Australia (NSW). The Deaf Society cannot guarantee the accuracy of anything on these pages.

Deaf Sports News

If you want to send a story, email Tony Clews at tclews@deafsociety.com



Late John M Lovett, CISS President.
Photo: Deaf Sports Australia

John M Lovett Cup

At the recent Australian Deaf Games, Deaf Sports Australia changed the name of the Australian Deaf Sports Federation Cup to the John M Lovett Cup. Victoria won the Cup, with the Deaf Sports Recreation Victoria president accepting the Cup at the closing ceremony.

John M Lovett was a deaf Victorian who put Australia on the world map of deaf sports and became the sixth president of International Committee Sports for the Deaf (ICSD). He was part of a small group who encouraged Australia to bid to host the 20th Deaflympics which took place in Melbourne in January 2005. Unfortunately, he died before 2005 so never got to witness the Games in Melbourne.

The 2005 Games was said to be one of the best ever in the history of the Deaflympics with 63 nations and 2,000 athletes paying respect to John at the opening ceremony. John continues to inspire deaf sporting Australians and the John M Lovett Cup is a reminder to us of this unique man.

A Tennis Champ

Photo courtesy of <http://edan-chapman.artistwebsites.com/>

John Lui, a Sydneysider, is one of 30-odd deaf Australians who will represent Australia at the 7th Asia Pacific Deaf Games (APDG), which will take place in Seoul, South Korea from 26 May to 2 June. John, currently ranked ninth in singles in the world, will play tennis and compete with the best deaf and hard of hearing tennis players at the coming games.

It will be John's first APDG but he already has a wealth of deaf tennis experience at international level after making a fantastic debut at the 20th Deaflympics at Melbourne. John stated that having a debut in Australia was something he will never forget!

Watching Pete Sampras as his idol at Wimbledon on TV during late evenings and early mornings in the mid-1990s inspired John to start playing tennis and he is currently training at least three times a week to ensure that he can play at his best at the APDG.

John has his own tennis coaching business. Being short of training partners, he finds it difficult to have a perfect training schedule but he is a really fierce competitor when it comes to playing tennis.

John's suggestion for newcomers to the sport:- *First and foremost, enjoy the sport. If you are serious about it then get a good coach, practice the right way and believe in yourself!*

We wish John all the best for the coming games and we hope that he will bring home a gold medal!

For more information about: *Deaf Tennis Australia – www.deaftennisaustralia.org*
7th Asia Pacific Deaf Games – www.seoul2012.com



Sports Shorts

London 2012 Paralympics is only few weeks away and Teigan Van Roosmalen, who swam for Australia at the 2005 Deaflympics, has been selected for the Swimming Shadow Squad. Go Teigan!

Hungary has decided not to host the 2013 Deaflympics so ICSD is currently in negotiations with Bulgaria to see if they are willing to host the Deaflympics

Deaf Sports in NSW - Please contact the individual groups for their event program.

Sports/Recreation Groups	Contact Person	Contact Details
Deaf Basketball Club	Sokong Kim	sokong@tpg.com.au
Deaf Cricket Club	Andrew Park	dcnsw@live.com
Deaf Darts Club	Wendy Lancaster	wez.lancaster@gmail.com
Deaf Football Australia	Brian Seymour	secretary@deaffootballaustralia.com.au
Deaf Lawn Bowls	Peter Hannan	pjenny1@optusnet.com.au
Deaf Poker Group	Sokong Kim	dpa@deafpoker.com.au
Deaf Rugby	Simon Mahony	southerncrossdeafrugby@hotmail.com
Deaf Table Tennis	Trevor Boyle	tboyle.mgirke@bigpond.com
Deaf Tennis	John Lui	jlui@deaftennisaustralia.org
Deaf Ten Pin Bowling Club	Bruce Shaw	shadan@netspace.net.au
Deaf Volleyball	David Larkin	David.Larkin@aecom.com

Events

Deaf Community Groups:

Deaf Seniors Group

6 June – Sydney
Hoy Cents

6 June – Newcastle
Card Games

13 June – Newcastle
Indoor Bowls

20 June – Sydney
Carpet Bowls and Cards

20 June – Newcastle
Keno Games

27 June – Newcastle
Indoor Bowls

4 July – Sydney
All Kind of Cards

18 July – Sydney
Bingo

1 August – Sydney
Carpet Bowls

15 August – Sydney
Hoy Cents

5 September – Sydney
Father's Day Raffle

19 September – Sydney
Bazaar

Sydney Deaf Seniors Group

meets on the 1st and 3rd Wednesday of each month at Burwood RSL, Shaftesbury Rd, Burwood. Hours: 9am to 2.30pm.

Contact: Alison Trott
Fax (02) 9642 1931
SMS: 0431 938 404

Gosford meets at Leagues Club, Dane Ave, Gosford.

Newcastle meets every Wednesday at Hamilton North Bowling Club, Boreas Rd, Hamilton. Hours: 10am to 2pm.

South Coast for more info

Contact: Lyndall Keppie
SMS: 0402 206 977
Annette Lapins
SMS: 0418 474 010
Robyn Nock
SMS: 0416 244 279

Deaf Women's Guild of Sydney

The Guild meets on the first

Saturday of each month at The Barn, 45 Belmore Street, Burwood at noon. Each month they have a different activity program.

Ushers Group

Usher's Group Meeting

Friday 22 June 2012 – normal meeting

Friday 10 August 2012 – Guest Speaker

10am to 12pm
Deaf Society, Level 4,
69 Phillip St, Parramatta
Contact:

Margaret Craig
mcraig@deafsociety.com
TTY: 02 8833 3691

Sydney Region

The Deaf Club, Sydney

Parramatta RSL Club

O'Connell Street,
Parramatta
Meets 1st Friday of each month

More information on the Deaf Club, Sydney
www.thedeafclub.org.au

School Holiday Activity

(young people aged 12-17)
Contact:

Amanda Faqirzada
afaqirzada@deafsociety.com
for more information.

Liverpool City Library

Liverpool City Library is offering FREE Internet lessons for Deaf Seniors at 170 George Street, Liverpool. For more information about the course:

Contact:
Carmel Martin,
Access Services Librarian
c.martin@liverpool.nsw.gov.au
Library can be contacted by phone: 02 9821 9450 and by fax: 02 9821 9456

Penrith Deaf Community

Penrith Deaf Club meets every 4th Friday every month from 6pm to 12am
Kingswood Sports Club
Santley Crescent, Kingswood

Contact:

Catherine Pirotta
catherinepirot1@hotmail.com
SMS: 0403 552 917
Fax: 02 4736 6631

Northern NSW Region

Lismore Games Day

Every Wednesday in NSW school holidays
4 July, 11 July, 26 September, 3 October, 19 December - 10am to 12pm.
Deaf Society office Lismore,
22 Conway St, Lismore

Lismore Office Morning Tea

Mondays: 25 June, 30 July, 27 August, 24 September
10am to 12pm
Deaf Society office Lismore,
22 Conway St, Lismore
Contact:
Melissa Mahony
mmahony@deafsociety.com
SMS: 0422 013 451

Deaf Chat

Friday 22 June 10am – 2pm at Goonellabah Tavern, Ballina Street Goonellabah
Friday 20 July 10am – 2pm at Drake Hotel, Bruxner Highway, Drake
Friday 17 August 10am – 2pm at Nimbin
Friday 14 September 10am – 2pm at Australian Hotel, Cnr Cherry & River Street Ballina

Contact:

Narelle SMS: 0414 978 606
Sharon SMS: 0408 204 755

Coffs Coast Region

Coffs Harbour Morning Tea

Every Wednesday
10am to 2pm
Boambee Community Centre, Bruce King Drive, Boambee

Contact:

Terri Richardson
trichardson@deafsociety.com
SMS: 0401 230 911

Port Macquarie

Social Nights with People

Builders

Saturday nights once a month – 16 June at People Builders under the Panthers Club Port Macquarie Bay Street, Port Macquarie
Contact: for more information
Ally Costanzo
Ph: 02 6583 2566
mail@peoplebuilders.org.au

Social Days

Third Sunday of the month between 11am and 3pm
Various locations
Contact: for more information
Bernadette Keane
SMS: 0439 604 637
Terri Richardson
Mobile: 0401 230 911

New England Region

Social Days - Tamworth

First Saturday of every month
Meet for dinner at 6.30pm in the Banjo's Family Restaurant or for drinks at 7.00pm
West Leagues Club, Phillip Street Tamworth
Contact:
Julia Griffiths
jgriffiths@deafsociety.com
SMS: 0406 672 500
tamworthdeafsocialnights@hotmail.com
Facebook group: "Tamworth Deaf SocialNights"

Blue Mountains Region

Blue Mountains Social Nights

Every 2nd Friday of each month except in January, 6.30pm start at the Bistro, or 7.30pm at the lounge. Springwood Sports Club, Macquarie Street, Springwood
Contact:
Anthony Hastings
hastingsag@hotmail.com
SMS: 0410 936 758

Central West Region

Central West Deaf Club - Orange

Once a month on Saturdays.

16 June - Orange Ex-Services Club - 2pm

7 July - Beekeeper Inn on Bathurst Road - 11am

11 Aug - Canowindra - 2pm

8 Sept - Totally Café - 2pm

Contact: Paul Nordheim
pnordheim@deafsociety.com
SMS: 0409745288

Riverina Region

Riverina Deaf Mid Xmas Party Dinner

Saturday 16 June 2012 at 6pm

RSL Club, 35 Kincaid St, Wagga Wagga

RSVP 1st June 2012

Contact: Matt
riverinadeafgroup@live.com.au
SMS: 0438 848 189

Hunter and Central Coast Region

Newcastle Deaf Social Night

Fourth Saturday of the month

6pm at the Bistro for dinner or 7.30pm at the bar

West's Leagues Club, Hobart Rd, Lambton

Tweed Heads/ Gold Coast Region

Tweed Deaf Social Night

Fourth Friday of the month from 6pm

22 June, 27 July, 24 August, 28 September & 26 October
Twin Towns Services Club, 1st floor, family and friends lounge, Wharf St, Tweed Heads.

Contact:
David London
deafclub@goldcoastinc.net
SMS: 0408 762 414

Tweed Coast Deaf Group

Annual General Meeting
Friday July 20 2012
Parish Hall, fairway Drive, Clear Island Waters
6.30pm onwards

Contact:
David London
deafclub@goldcoastinc.net
SMS: 0408 762 414

South Coast Region

Tuesday Coffee Mornings

Every Tuesday from 9am
Michel's Patisserie, Warilla Grove Shopping Centre, Shellharbour Rd, Warilla

Contact:
Sara Willyan-Payne
southcoast@deafsociety.com
SMS: 0406 940 899

Wing & Pears Coffee Shop

First Friday of the month
10am to 12pm
Wing & Pears Coffee Shop, Corner of Junction & Berry Streets, Nowra

Contact:
Lyndall Keppie
SMS: 0402 206 977
Fax: 02 4443 3140

Deaf Club (Illawarra/ Wollongong)

Saturday August 25 2012
Collegians Rugby League Football Club, Charlotte Street, Wollongong. Meet at 6pm

Sign Language 1 and 2 Classes run each term in the Illawarra area

For more information on these classes, go to:
http://deafsocietynsw.org.au/courses/community_auslan.html or

Contact:

Sara Willyan-Payne
southcoast@deafsociety.com
SMS: 0406 940 899

Auslan Practice Groups

Glebe

Every second Saturday morning 10am to 12pm
Broadway Shopping Centre Food Court

Contact:
via Facebook "Sydney Auslan Practice Groups"

Liverpool

One of the oldest groups in Sydney - they have been meeting for over 16 years.
Every Friday, 10am-12pm.

Liverpool Library
Contact:
Coordinator: Carmel Martin
Ph: 9821 9450
c.martin@liverpool.nsw.gov.au

Penrith

Second and Fourth Thursday of each month from 6.30pm
Peachtree Hotel, Peachtree Rd, Penrith.
Contact:
Meagan, SMS: 0410 691 381
mrdudd@parra.catholic.edu.au or Erin, SMS: 0421 216 122
etaylor86@hotmail.com

Newcastle

First Saturday of the month from 11am
McDonald's at Green Hills
Contact:
Anne Ward
SMS: 0427 123 013
Third Saturday of the month from 10.30am
Aroma's Cafe at Glendale Shopping Centre

Contact:

Pam Wells
SMS: 0411 855 950

Coffs Harbour

Every Wednesday
10am to 12pm
Boambee Community Centre, Bruce King Drive, Boambee
Contact:
Coffs Coast Deaf Community
SMS: 0439 604 637

Lismore

Expressions of Interest
Contact:
Lance Axman-Friend
lance.axman@gmail.com
Ph or SMS: 0401 225 801

Orange

First Sunday of the month from 2pm
Beekeeper Inn, 2319 Mitchell Highway, Vittoria
Contact:
Paul Nordheim
pnordheim@deafsociety.com
SMS: 0409 745 288

South Coast

Every Tuesday - From 9am
Michel's Patisserie, Warilla Grove Shopping Centre, Shellharbour Rd, Warilla
Contact:
Sara Willyan-Payne
southcoast@deafsociety.com
SMS: 0406 940 899

Tamworth

Third Saturday of the month 2.00pm to 4.00pm
West Leagues Club, Phillip Street Tamworth
Contact:
via Facebook "Tamworth Auslan Coffee Club"
tamworthauslancoffeeclub@hotmail.com


Submission deadline:

If you wish to submit any articles or information for publication, you are encouraged to email us at herald@deafsociety.com. The deadline for contributions to the September edition of the Herald is 1st August 2012.

Please remember that the editors of the Herald may need to change your article because of space or to make the style consistent with the rest of the Herald. No promotional, commercial or personal advertisements are accepted unless the editor believes they are of direct value to the Deaf Community.

  "Like" us on Facebook

facebook.com/deafsocietynsw




Deaf Professionals Network


Networking for deaf workers & students


SOCIAL MEDIA

IS IT A USEFUL TOOL TO USE AT WORK?



DAVID PARKER
SOCIAL MEDIA FAN





TODD WRIGHT
SOCIAL MEDIA SKEPTIC

*** PRESENTATION * DEBATE ***
*** QUESTIONS & ANSWERS WITH THE AUDIENCE ***

When: 7.00 to 9.00pm - Friday 15 June 2012

Where: Room: CN1202 - University of Newcastle
 (Central Coast Campus)
 10 Chittaway Road, Ourimbah 2258

Cost: Free but must register for the session.

RSVP: tclews@deafsociety.com

Map of the University can be found on the website.
www.newcastle.edu.au/maps/central-coast



DEAF youth SYDNEY

Deaf Youth Night Out

Table tennis, DVDs, games, chat with friends, meet new people
 Food provided—Pizza, drinks, BBQ dinner




Who: Young deaf and hard of hearing people aged between 12 and 17 years old.

Where: Ephpheta Centre, 4 Turner Street, Punchbowl

When: 29th June 2012

Time: 6pm—10pm **Cost:** Gold coin donation

Fun and friendly leaders will be there on the night.

For more information or questions please contact:
 David - david@ephpheta.org.au / SMS: 0408 669 672 or
 Amanda - afaqirzada@deafsociety.com / SMS: 0423 276 079

RSVP: 22nd June 2012

Deaf Access at Churches in NSW

C3 Ryde Deaf Pentecostal Church 201 Cox's Road, North Ryde 2113
 Contact: Alex Nyam, 0405 266 761 (sms only) www.c3churchryde.com.au/what-we-do/c3-deaf.html

1st Sunday – Deaf service at 10.30am	2nd Sunday – Interpreted service at 10.30am	3rd Sunday – Bible study at 10.30am	4th Sunday – Interpreted service at 10.30am
--------------------------------------	---	-------------------------------------	---

Deaf Christian Fellowship St Marys Presbyterian Community Church, 14 Marsden Street, St Marys
 Contact: Matthew Thornley, 0439 368 483 (sms only) & Hans Smit, 0419 255 890 (voice)

Auslan service every Sunday at 11.30am.	Fellowship lunch after the service in the hall (bring a plate of food to share).
---	--

Ephpheta Centre (Catholic)

Contact: Stephen Lawlor, ph: 9708 1396 fax: 9709 5638 tty: 9708 6904 www.ephpheta.org.au/index.shtml
 (please contact Ephpheta Centre for details in case of changes) www.ephpheta.org.au/calendar/201112.shtml

1st Sunday – Punchbowl	2nd Sunday alternates Gosford/Manly	3rd Sunday – Seven Hills	4th Saturday Vigil – Revesby
------------------------	-------------------------------------	--------------------------	------------------------------

Inspire Church, ACC, Assemblies of God Cnr Spire Crt and Hoxton Park Rd, Hoxton Park
 Contact: Pastor Stan Grimmett, 0439 640 656 (sms only) stanley.grimmett@inspirechurch.com.au
<http://inspirechurch.org/liverpool/purpose/our-association/>

Sunday 10.30am – Deaf Service	Sunday 6pm – Interpreted Service	Tuesday 7.30pm – Bible study
-------------------------------	----------------------------------	------------------------------

North Rocks Anglican Church North Rocks Public School hall, cnr of North Rocks Rd & Barclay Rd, North Rocks
 Contact: Darren Kirkegard, 0432 900 904 Darren.Kirkegard@gmail.com
www.northrocksanglican.org.au/deaf_auslan

2nd & 4th Sunday, 6pm – Auslan preaching service	Every other Sunday, 6pm – Interpreted service	Tuesday 7.30pm – Deaf Bible study	Hearing church members are learning Auslan
--	---	-----------------------------------	--

Riverlands Christian Church, ACC, Assemblies of God Level 1/535 High St, Penrith 2750
 Contact: Sean Sewell, 0415 205 877 (sms only) sewell_sean@hotmail.com www.rcc.org.au

9.30am Sunday – Interpreted service	Other services interpreted by special appointment
-------------------------------------	---

Deaf Society Walk In Services

Parramatta

Mondays & Wednesdays – 9am to 12pm
Fridays – 1pm to 4pm
Level 4, 69 Phillip St, Parramatta
Contact: Jenny Rozsa / jrozsa@deafsociety.com

Central Coast

Thursdays – 10am to 2pm
Niagara Park Community Centre,
Washington Ave, Niagara Park
Contact: Justine Lorenz /
centralcoast@deafsociety.com / 0410 909 286

Newcastle

Mondays & Tuesdays – 9am to 1pm
1/133 King Street, Newcastle
Contact: Justine Lorenz /
hunter@deafsociety.com / 0410 909 286

Coffs Harbour

Wednesdays & Thursdays – 9am to 2pm
Boambee Community Centre,
Bruce King Drive, Boambee
Contact: Terri Richardson /
coffscoast@deafsociety.com / 0401 230 911

Port Macquarie

First Tuesday – 11am to 2pm (Feb, May, Aug & Nov)
Port City Bowling Club, 4 Owen St,
Port Macquarie
Contact: Terri Richardson /
coffscoast@deafsociety.com / 0401 230 911

Lismore

Wednesdays & Thursdays – 9.30am to 1pm
22 Conway St, Lismore
Contact: Melissa Mahony /
northernns@deafsociety.com / 0422 013 451

Tweed Heads

Third Thursday of each month – 10am to 12.30pm
Food Mall, Tweed City Shopping Centre,
Minjungbal Drive, South Tweed Heads
Contact: Craig Bishop /
northernns@deafsociety.com / SMS: 0423 488 619

Tamworth

Mondays – 9am to 1pm
(Mondays – 1.30pm to 4pm Appointment Only)
Tamworth Community Centre, Darling St, Tamworth
Contact: Julia Griffiths /
newengland@deafsociety.com / 0406 672 500

Albion Park Rail

Mondays – 9am to 11am
(after 11am, appointment only)
Cnr Ash Ave & Tongarra Rd, Albion Park Rail
Contact: Sara Willyan-Payne /
southcoast@deafsociety.com / 0406 940 899

Nowra

First Tuesday – 10am to 2pm (March, June, Sept & Dec)
Nowra Community Centre, 134 Kinghorn Rd,
Nowra
Contact: Sara Willyan-Payne /
southcoast@deafsociety.com / 0406 940 899

Orange

Third Friday of the month – 3pm to 5pm
Orange City Bowling Club, 61 Warrendine St,
Orange
Contact: Paul Nordheim /
pnordheim@deafsociety.com / 0409 745 288

Keep up to date with events - visit:

- www.deafsocietynsw.org.au/events/deaf_society_events.html
- www.deafsocietynsw.org.au/events/deaf_community_newsboard.html
- www.facebook.com/deafsocietynsw

Emergency Contact Details:



Emergency Call 106

The 106 emergency relay service enables people who are deaf or have a hearing or speech impairment to contact emergency services through their TTY (also known as a teletypewriter or textphone) or modem. It is a dedicated text-based emergency relay-service with direct access to fire, police and ambulance services. It is available 24 hours a day, everyday.

How it works:

- Dial 106. This is a toll-free number. You will be asked if you want police (type **PPP**), fire (type **FFF**) or ambulance (type **AAA**).
- The relay officer will stay on line to relay your conversation with the emergency service. Confirm your location.
- Do not hang up. Wait for a reply from the emergency service.
- This service is not available via speak and listen (speech to speech relay). These callers can dial 1800 555 727 and then ask for Triple Zero (000) or dial '000' directly.
- This service cannot be accessed by text message (SMS) on a mobile phone or internet relay.

NRMA Roadside Assistance

24 hours a day, country and metro areas - deaf / hard of hearing text to 0437 13 11 11.



How it works: Call NRMA TEXT SMS 0437 13 11 11

1. Just say your name (e.g. Mr John Smith)
2. Your car rego number (e.g. nsw abc123)
3. Where you are? (e.g. 260 Victoria Rd, Ryde)

NRMA will text you back more info.

Contact the Deaf Society:

Phone: (02) 8833 3600 TTY: (02) 8833 3691 Fax: (02) 8833 3699 Email: info@deafsociety.com Web: www.deafsocietynsw.org.au

Email stories to herald@deafsociety.com Subscribe online at www.deafsocietynsw.org.au/subscribe