

## uad bulletin

Volume 26.4

Utah Association for the Deaf

September 2002

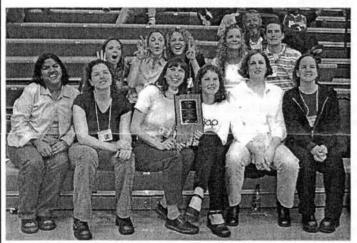
## **UAD Honors Night**

With a burst of red, white and blue, Honors Night was held on August 24 in the UCCDHH gym. A light supper was prepared and served by the MDUP committee.

Dennis Platt emceed the Honors Night program, which was held in the new lecture Hall.

President's Award plagues went to:

UACD Women's Basketball Team - For their



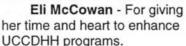
outstanding performance at the USADB National Basketball Tournament in Indianapolis - Andrea Anderson accepted the award on behalf of the UACD Women's Basketball Team.

**Utah Deaf Women's Camp** - For its many years of service to Utah deaf women - Ilene Kinner accepted the award on behalf of Utah Deaf Women's Camp.

**Sprint** - For providing excellent relay service and support of the Deaf community in Utah - Mark Tauscher accepted the award on behalf of Sprint.

Rod Fifield - For his support and advocacy to meet the needs of deaf patients at McKay Dee Hospital Center.

Gerry Adair - For his support and advocacy of the Utah Community Center for the Deaf and Hard of Hearing.



The **Golden Hand Award** went to Barbara Bass. Since she was unable to be present, her daughter, Bonnie Bass, accepted the award on her behalf.

## **LADHH Begins Its First Class**

by Eli McCowan

The Leadership Academy for the Deaf and Hard of Hearing held its first session on August 17 at the National Ability Center in Park City. In the morning the orientation was focused on learning pre-advocacy tools. We had an incredible lunch in the pavilion with a gentle breeze. The afternoon was spent on Deaf & Hard of Hearing Leaders' advocacy history.

The participants had a wonderful educational day. The participants very much are looking forward to next month's session with the activities and homework given during the first session. The first session was described as a preview of challenges in learning how to become effective leaders with new advocacy skills.

LADHH started out with 11 participants who have a passion for advocacy. Please give high waves of hands and encouragement to the following students: Linda Berness, Jacob Buzianis, Osmond Crosby, Ronald Heinrich, Jodi Kinner, Treva Parry, David Pickett, Janalee Pickett, Leanna Turman, Stephen Welch and Cami Wilding.

The Spin-off of Partners in Policy-Making is The Leadership Academy for the Deaf and Hard of Hearing! Eli will be behind the scenes coordinating the process of training with support from Vicky Clayson, the coordinator of Utah's Partners in Policy-Making training. Various speakers will be there to train the participants. The Utah Association for the Deaf and Utah Community Center of the Deaf and Hard of Hearing are co-hosts of the Leadership Academy for the Deaf and Hard of Hearing. The curriculum below will be used in training from September 2002 to May 2003. (The months of October and December are skipped due to the busy times in the Deaf Community)

#### Curriculum:

August - History of services for and perceptions of people with hearing loss.

September - Education.

November - Service coordination/case management, vision and local government.

January - Assistive technology and positioning board members.

February - Community organizing and advocacy. March - State Legislation.

(continued on next page)



#### The UAD Bulletin

is the Official Publication of UAD.

#### **UAD Board of Directors**

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#### **UAD Book Store**

Pete Green at UCCD 5709 South 1500 West Taylorsville, UT 84123 Office phone (801) 288-2159 TTY Office fax: (801) 288-9899 Relay Service: (888) 735-5906 (ask for (801) 288-2159 or (801) 943-1944) Email: uadbookstore@sisna.com

**Book Store Hours** 

Tuesday, Thursday, Friday - 10:00 a.m. to 3:00 p.m. Wednesday - 11:00 a.m. to 7:00 p.m.

#### INFORMATION

Ideas, criticisms, and questions are welcome.
Letters to the editor **must be signed**. Send all news, reports, and advertisements to Editor, The Editor reserves the right to refuse any news or ads at any time.

Letters are limited to 250 words, and articles are limited to 450 words.

The **DEADLINE** for news, articles, ads, and letters is **the 16th of each month**.

The **UAD Bulletin** does not necessarily endorse any information on articles, columns, letters, and ads found in this publication. They are for your information only.

For advertising rates, please contact the Co-Editors.

#### **LADHH Begins Its First Class**

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April - Support/competitive employment, supported living, and federal legislation.

May - Parliamentary procedure and serving on boards and graduation.

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## President's Message

by Ron Nelson

My phone is onhook, doorbell working and my vacation is over.

I've listened to some people talk about the "good old days" when deaf people would gather together often for social reasons.

They blame technology for the changes in the Deaf Community and Deaf Culture.

May I offer some positive results about the technology from my perspective as UAD president?

#### - Cheaper and faster communication.

Some email services are free and others are available at a low cost. A one-page fax is cheaper than typing the same page on a TTY on a long-distance call as well as much faster. I can drown the board members by sending them massive amounts of information at no cost or for a few pennies.

#### - More effective meetings.

I use emails and faxes to prepare for meetings. Often, some issues can be resolved or clarified before the meetings, then I can use the time during the meeting on other issues that require personal attention from board members. This makes for very productive meetings as well as time for a bathroom AND nutritious break.

#### - Share information quickly.

My monthly reports and information about various issues can be emailed to board members. I had a meeting at the airport and sent a report to the board members the next day. They were glad to know that some TTYs are not broken and thrilled that a pretty woman at the Information Desk knew basic signs. I don't know if any board members immediately drove to the airport to see if that was true.

#### - More involved in politics.

When the Utah Legislature met last month to discuss budget cuts and threatened to put the USOR and Deaf Center under the DWS, many Deaf people sent email to the legislators asking them to not do that. Several former Utahns, such as Lisa Sealey in Washington, DC, sent email too in support of our lobbying work as individuals. Emails, faxes, and relays puts us on a more equal par with hearing people when it comes to contacting our Representatives and Senators.

Please be aware the UAD General Meeting on September 21 has been postponed to Spring 2003.

UAD Board Meeting
September 7, 2002 at UCCD
9 a.m.: Executive Session
10 a.m.: Board Meeting (open to public)

## **Society Page**

## Rattles 'n' Powder

- June 5, 2002 Rivka Aliza White, daughter of Hadassah and Zach White. She is welcomed by her older sister, Elisheva.
- August 14, 2002 Ashli Ann, daughter of Caralee and Clay Crye of Lehi. The newborn rounds out the family of two boys and two girls.
- August 24, 2002 Mieka Elfonda
  Berness, daughter of Lora Atkinson and a
  granddaughter of Linda Berness, all of
  West Valley City. Siblings Latisha, 2 and
  Dalton 1, are delighted to have a new
  sister.

## **Wedding Bells**

July 5, 2002 - Bonnie Johnston to Roland Walker, united in marriage at the Ivy Lane Reception Center in Ogden. Connie Johnston-Ruberry of Gardner, Kansas was matron of honor for her twin sister. Bonnie is a daughter of Ron and Carol Johnston of North Ogden.

#### **Obituaries**

(Full information may be found at www.uad.org/bulletin/obituary.htm)

August 3, 2002 - Leland
Moore, 64, of Idaho Falls, died. He
had lived in Idaho Falls the last 25
years, where he worked at various
businesses. The funeral service
took place in Idaho Falls, ID, and
burial in St. Anthony, ID.

August 8, 2002 - Verl Thorup, 90, passed away after a long illness. Verl worked for the Newspaper Agency Corporation until he was 68 years old. He is survived by his wife, Cleo. Annette Tull, a long time interpreter, predeceased him. The funeral service and burial took place in Salt Lake City.

## **Jottings**

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Von & Betty Jones 1732 West 540 North #94 St George UT 84770 TTY/Voice: (435) 652-3731

Ricky & Petra Rose Email: rose1garden@attbi.com



## Tracking Our People

A farewell party was held for Jane Tucker, whose last day as interpreter supervisor was July 31. She and her husband, Brent, built a new home in Fairfield, UT and have moved there.

## Move Accomplished!

Volunteers came and helped Jean Massieu School staff and board members move furniture and boxes from its former home in Riverton to a new location at the Riverton Community Building, located at 12830 S. Redwood Road, just a few blocks away. An open house was held to show off the new classrooms.

## A thought...

"If every wife knew what every widow knows, no man would be without adequate life insurance."

National Fraternal Society of the Deaf Ogden Division 127

## **Local News/Articles**

## JMS Begins 4th Year

by Petra Rose



By the time you get this article, Jean Massieu School will have started its fourth year of operation! The first day of school is September 3, and we look forward to having another great year. Here is an update on what is happening with us.

Let's start with what is new with us. First of all, we have hired a full-time administrator. Dr. Petra M.

Rose, who returns to Utah after a year and a half in Riverside, California.. She will be responsible for everything at JMS, including fundraising, outreach, test administration, supervision, and daily operations! We are very happy to have her and family back!

Second, we have finally moved into our new location, which is at the Riverton Community Center at 12830 South Redwood Road, in Riverton. We have four classrooms on the main floor at the north part of the building, and a room on the second floor where Petra and Sarah Gudmunson (formerly Donoho) will share their office.

We also have four classes this year. First is the preschool through kindergarten class, taught by Leanna Turman. This is Leanna's third year with JMS, but her first year as a teacher. Second is the first and second grade classroom, taught by Heather Tucker (returning for her 3<sup>rd</sup> year as teacher). Third is the third and fourth grade classroom, taught by Trish Vierra (returning for her 2<sup>nd</sup> year as teacher). Finally is our fifth and sixth grade classroom, taught by newly hired Piper Benjamin. Our two aides are: Rosa Maria Rathbun and Jessica Davies. We have at least 30 students this year.

The teachers and aides started on August 19 for a one-week inservice. Amy Hile from the University of Colorado at Boulder came and did a one-day training session on metalinguistics. On the other days, they worked on their teaching schedules, reviewed our reading/writing and math programs, went over policies, and prepared for the year.

On August 23, we had an Italian Dinner fundraiser. At the time of writing this article, no information is available on whether or not it was successful. We hope we saw a lot of you there!

We look forward to your continued support in the school's endeavors this year. If you wish to volunteer or contribute something to the school, Dr. Rose can be reached at <a href="mailto:petra@jeanmassieu.org">petra@jeanmassieu.org</a> and Sarah can be reached at <a href="mailto:sarah@jeanmassieu.org">sarah@jeanmassieu.org</a>.

## Salt Lake Airport is All "Ears"

By Kristi Mortensen

Several deaf people held a meeting with the SL Airport Director and Security Director. Since 9-11, the airport security is forever changed. It is constantly changing in order to make air traveling much safer for everyone. They are aware how much it has affected the Deaf and Hard of Hearing Community. They are striving very hard to make travel more accessible to them and less stressful. Pamphlets were given to us with information on what we can take on the plane and what is prohibited. I will pass them out at the board meeting on September 7.

Several concerns we shared were broken TTYs, security checks with no communication, TV's with no caption, etc. They will work on special cards that we can use to communicate more effectively with them. A field trip will be arranged in the near future to show us how we can use the airport more effectively. Look for more details in future issues.

## Miss Deaf Utah's Report

by Rebecca Ann Davenport

Is it September already? I feel like summer was only two weeks instead of three months! It is now time for the students to go back to school. I am certain that most of us would rather to have the time back and enjoy the good moments during the summer. But we can't do anything about that, we must move on with our lives and progress.

This September 11, 2002, it will be one year since the incident in which Americans gave up their lives at the World Trade Center. After my Miss Deaf America Pageant, I attended Deaf Way 2 at Gallaudet in Washington D.C. One day, my friends and I decided to go to New York City for the day. We got a good round trip price to New York City. It was such a beautiful city, and

there were a lot of things to do and see and I had a culture shock. My friends walked too fast for me because I stood still looking around and observing all the new things that were there. I've never seen such tall buildings in my whole life! We went to visit many places, including Ground Zero at the World Trade Center. It was so strange and there were several buildings nearby that still had dust.

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#### Miss Deaf Utah's Report

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Some were closed to clean up the dust. At Ground Zero, I saw debris still on the ground. It was a very sobering feeling in that area, and I felt empty inside. It is not the same New York City, and I know that I will never be able to experience the old New York City. I feel that New York has many beautiful buildings but they're missing something. If I was in New York in that building when they were struck by the planes, I still can't imagine how it would be for me. I am so glad that the people who experienced that traumatic experience are so brave and showed America how to stand up and be united as one nation. It changed our history and I hope that in the future, we will continue doing that. Remember that America was set up so that we would have the opportunity for freedom of religion, freedom of speech, etc.

## MDUP State Director Resigns to Attend College

April Trocki has accepted her release from the position of MDUP State Director. She had held this position for 11 months, and attended the Miss America Pageant as Utah state director in Washington, DC this past summer.

The position of MDUP State Director is a very responsible position. In going back to school and assuming a heavy class load at the Salt Lake Community College, April realized that she would not be able to juggle her many commitments. We want to see our bright deaf people get a quality post-secondary education so they can better serve the Deaf Community in the future.

Although she is no longer MDUP State Director, she will remain on the UAD board of directors as youth representative.

#### **Favorite Website**

by Ron Nelson

I rarely have time to read the newspapers so it's a treat to read them online at work during my breaks. The Salt Lake Tribune is www.sltrib.com and the Deseret News is www.deseretnews.com. More and more newspapers are found online in the country.

### **MDUP Blood Drive**

by Kristi Mortensen

The 2nd Annual Blood Drive, sponsored by the Miss Deaf Utah Pageant, was held on August 21, 2002. Across the country, there's a severe blood shortage. The Red Cross are desperately asking people with healthy lifestyles to donate blood. They are depending on us more than ever.

This year was not as successful as the 1st Blood Drive due to a conflict with school; many students started classes. Also, the hours were not ideal. We are aiming for next year in September. We hope more people will donate their blood.

Do you realize that for many years scientists have tried to develop synthetic blood but failed. Every drop of human blood is so precious. They are used for many, many different reasons. Here's valuable information to remember:

(continued on next page)

## **UTAH DEAF BOWLERS**

## Sign up for Utah Deaf Bowlers League 2002-2003!!

Where: Star Valley Bowling Lanes
3951 West 5400 South, Kearns, Utah
When: Every Wednesday at 7:00 p.m.
Start: After Labor Day, September 4, 2002

If you have any questions, call evenings only to:
President: Tom Forsyth 262-1555
Treasurer Randy Summy

#### **MDUP Blood Drive**

(continued from previous page)

#### The Blood in Your Body:

- Your body continuously replaces its red cells, making new ones with iron salvaged from old ones that have been retired.
- -The average adult's body contains about 10 to 12 pints of blood.
- -Blood transports nutrients and defensive antibodies, cells, and clotting factors; red blood cells deliver or release oxygen.

#### Giving Blood is Safe and Easy:

- -Your body quickly replaces the blood you give.
- -It is safe and easy to donate blood. An hour is all it takes to give blood to save another's life--the actual donation time is less than ten minutes.
- -If you are 17 or over, you are eligible to donate blood. Some states require a parent's written consent if you are under 18. If you are aged 66 or over, you may be accepted as a donor, after your health history is evaluated at the blood collection site.
- -The Red Cross collects blood only from voluntary donors.
- One donation can be separated into components and used to treat several patients.

#### A Cost-Recovery-Based Service:

Red Cross regional blood services are financed by recovering expenses from the users of their services. The Red Cross charges hospitals a processing fee to cover the expenses of recruiting, collecting, testing, processing, and distributing blood and blood products. This fee is directly related to costs. Hospitals pass the charges on to the patient who health insurance plan usually covers the expense.

The blood itself is never charged for because it is a volunteer's free gift.

#### What's Your Blood Type? Find out by Donating:

Blood groups are inherited. In our population the following percentages are found for ABO and Rh blood groups:

38.4 has O+ 7.7 has O-32.3 has A+ 6.5 has A-9.4 has B+ 1.7 has B-3.2 has AB+ 0.7 has AB-

May I encourage you to join in with MDUP's Blood Drive again next year in September 2003. The more blood we donate, the more lives we will save, including ourselves.

## Utahn Wins MVP at 1st Deaf World Games

by Shari Kelsch

It was sooooooo much fun!!! We all met in New York, both the men's and women's team. From Utah the people on the team were Lance Allred on the men's team, who played for two years at U of U, and has transferred to Weber St this season to play for them. He's from Salt

Lake City. And from the women's team, Shari Kelsch(me, grin). played on the women's team and I am from Alpine.

Greece was a wonderful place and I have never experienced a more hot and humid weather in my life!! We were there for two weeks so we had lots of time to tour Athens. It's such a neat place, especially the Parthenon, Acropolis and the biggest Greek Church in Athens, which was also at the highest point in Athens. We stayed at a hotel in which the Greece team stayed in as well. During the course of our stay, we had many opportunities to associate with other deaf players from the different countries. It was pretty amazing and I really enjoyed trying to communicate with them in their language.



In the first part of the week. we had two-a-day practices and then on Friday of the first week, we started the tournament. There were only four women teams at the tournament: Lithuania. Ukraine, Greece and America. Great Britain dropped out at the last minute. We played five games altogether in this order. Ukraine, Lithuania, Greece, Ukraine, Lithuania. The exciting part is that we won all of our games. The last game we played was against

Lithuania for the gold! The America women's team won the gold medal! We really played hard and had lots of fun playing together. The men's team had won all of their games until they played Greece in the championship game. They lost, they just could not drain in baskets that night, plus one of the key players, Lance Allred, had hyper-extended his knee in the game before so he had to sit out.

We had an awards ceremony in which America was awarded a few different awards. The men's team won the best sportsmanship award, two of the men's players made the all-star team. On the women's team, Rhonda Jo Miller and I made the all-star team. I was also awarded the MVP, in which was really surprised! It was such an honor to receive it as I thought Rhonda Jo Miller would win the award.

It was a wonderful experience and we all had a wonderful time getting to know each other, those of us that were new. Many of us plan to try-out for the 2005 Australia Deaflympics. We would all love to play together again. I have to admit that I miss all the team, both the USA men and women's team. They taught me a lot about life and I just love them to death.

## 20 Years Ago

September 1982 - Brent Crompton was honored in the weekly column, "We Salute" in the Ogden Standard Examiner recently. Although crippled by cerebral palsy, he has participated in walk-a-thons and bike-a-thons; in one trek he raised more than \$880. A dedicated worker at IRS in its kitchen, Brent missed only a day or two of work in the past seven years that he has been on the job.

## Get Connected: Afford-a-Phone

Low income individuals and families may qualify for telephone service discounts under FCC Universal Service. The FCC and Congress recognize that telephone service provides an important link to emergency services, government services and surrounding communities.

Consumers qualifying for Link-Up America support are eligible to save up to 50% on initial installation fees, not to exceed \$30 per household. Participants may also work with their telephone company to establish a deferred payment schedule for remaining costs of up to \$200.

HALLOWEEN PARTY HOSTED BY MDUP

OCTOBER 26, 2002 5 p.m. - 10 p.m.





UTAH COMMUNITY
CENTER FOR THE DEAF
5709 \$ 1500 W
TAYLORSVILLE, UTAH

FOOD INCLUDED IN ADMISSION COST:
KID

W/COSTUME (O-11 YRS) \$2.00 W/OUT COSTUME (O-11 YRS) \$3.00 PERSON

W/COSTUME (12+) \$4.00 W/OUT COSTUME (12+) \$5.00

DOOR PRIZE !!!

PRIZES FOR COSTUME WINNERS !!

KID GAMES !

BOB APPLES !

FUN GAMES FOR ADULTS !

There will NOT be a UAD General Meeting on September 21. It has been postponed to Spring 2003.

Consumers living on tribal lands may also qualify for an additional \$70 to defray initial connection charges.

Consumers qualifying for Lifeline Assistance
Program can save between \$6.75 and \$8.50 on their basic
monthly telephone service fee, depending on the state
where the consumer lives. Consumers living on tribal
lands may be eligible for an additional \$25 in savings on
their basic monthly phone bill.

To participate in the Link-Up America and Lifeline Assistance Program, you must already participate in one or more of the following federal programs:

Low income home energy assistance program Federal public housing assistance, or Section 8 Medicaid

Food stamps

Supplemental security income (SSI)

Consumers living on tribal lands must already participate in one or more of the following programs:

Bureau of Indian Affairs general assistance

Tribally-administered temporary assistance for needy families

Head Start

National School Lunch Program free lunch program Currently, Universal Service is funded by all telephone companies that provide service between states and internationally.

To learn more about the telephone discount for low income people, call your local telephone company and inquire. You can also check the FCC website, www.fcc.gov/cgb/getconnected to learn more.

## **DOT Announces Aviation Consumer Disability Hotline**

The Department of Transportation's aviation consumer disability toll-free hotline will become operational at 7 a.m. local time in Washington, D.C., on August 5, 2002. The toll-free number for our aviation consumer disability hotline is 1-866-266-1368 (voice) and 1-866-754-4368 (TTY).

We ask that you advise members of your respective organizations about the establishment of the hotline and encourage them to call the hotline to obtain information and assistance if they should experience disability-related air service problems.

## Free Legal Advice

The Disability Law Center and Utah Legal Services are offering free legal advice on the third Wednesday of each month, from 6:00 pm to 9:00 pm at the Utah

Community Center for the Deaf and Hard of Hearing. The first one was held on August 21. Future dates include:

September 18, 2002 October 16, 2002

First come, first served. You meet privately with an advisor; no appointment is needed.

## Moving?

Your UAD Bulletin comes to your home through bulkrate mailing. The bulk-rate group does not forward any issues to your new address. You will need to notify Pete Green or the Co-Editors of UAD Bulletin: Ron Nelson and Kristi Mortensen of your new address by the 16th or you will not receive the UAD Bulletin at your new address.

## Former Miss Deaf Maryland Dies During Dispute

Charges against a Landover man charged with assault at a Metro station Monday will likely be modified due to the victim's death, a Metro spokeswoman said.

Kenneth Devan Nelson, 25, of Landover was arrested by Metro police Monday at the Cheverly station. The victim, Heather Michelle Villalba, 24, of Bowie died Tuesday at Prince George's Hospital Center as a result of injuries from the incident, police said.

Nelson and Villalba were acquaintances. After Nelson drove Villalba to the Cheverly Metro station, the two were involved in a dispute in the parking lot at about 11:24 a.m., police said.

During the dispute, Villalba stood outside the car and reached across the steering wheel to prevent Nelson from driving away. Nelson allegedly drove several yards before Villalba fell and suffered severe head trauma.

"It's up to the State's Attorney's office to modify the charges so that they 're more in line with the crime that was committed," said Lisa Farbstein, a spokeswoman for the Washington Metropolitan Area Transit Authority.

The Gazette, Maryland, August 2, 2002 (Note: Our former Miss Deaf Utah, Camille Call,

competed in the same Miss Deaf America Pageant as Heather Villalba and knows her well.)

## Have Email Pager But No TTY?

Paging Answering Services (PAS), developed by CSD, is an exciting new service that allows two-way text pager users the convenience of mobility when not accessible to TTY or payphone TTY. Through the assistance of a personalized answering service, users can page their requests to a live agent who will contact the end user and provide return responses to the text pager user. Likewise, an individual without text paging capability can contact you by calling our Pager Answering Service operators, instantly forwarding messages, inquiries, and emergency information. Technology is accelerating

because of demands; Mobile is in!

With Pager Answering Services, the two-way text pager is expanded to the full range of communication capabilities. All platforms of communication are available to the Pager Answering Service operator who handles your service request. We are capable of contacting anyone, anywhere, thus taking the two-way text pager to cell phone level capabilities. The Pager Answering Service operators are highly skilled and trained; they operate with the newest state-of-the-art systems and are backed by one of the best group of IT professionals within CSD.

CSD has live operators on duty 24 hours per day, 365 days per year to assist the two-way text pager user in obtaining the full spectrum of modern communication capabilities. The two-way text pager can instantly become a universal communication tool with CSD Pager Answering Service. The user can order pizza while driving home and have it waiting, hot, on your doorstep. Or, you can be easily notified by a babysitter with updates on the status of the children.

Similar to the modern cell phone; you can be contacted by anyone, at anytime, anywhere.

For more information, contact Steve Bruggeman by TTY: (605) 367-5761 or Email sbruggeman@c-s-d.org.

## **National Briefs**



\* Kent Kennedy of Austin, Texas was elected to a two-year term as President of the National Association of the Deaf (NAD) during the NAD Conference held in Washington, DC. Others elected were: Marilyn Smith (Washington State) - Vice President; Dan Brubaker (Maryland) - Secretary; and Tom Dillon (New Mexico) -Treasurer.

\* Marlee Matlin and her husband, Kevin Grandalski, had a baby son, Tyler Daniel. They have two older children, Sarah, 6, and Brandon, 1. Marlee won a Best Actress Oscar in the 1986 film, "Children of a Lesser God.".



\* Dr. Robert R. Davila, CEO of the renowned National Technical Institute for the Deaf at Rochester Institute of Technology, has been appointed by President George W. Bush and confirmed by the U.S. Senate to serve on the National Council on Disability. Davila formerly served as assistant secretary for Special Education and Rehabilitative Services. He is the first and only deaf person to hold this coveted post.



## Utah Video Relay Service: A new communication tool for natural phone calls

now available

throughout Utah!

Sprint and CSD are proud to offer www.utvrs.com—the communication solution for American Sign Language (ASL) users. Video Relay Service (VRS) allows natural telephone communication between ASL and standard telephone users. This service is easily accessible from home, office, or when you are traveling. Communication flows through a qualified video interpreter via a desktop or laptop computer with video conference capability.

After connecting to www.utvrs.com, the ASL user signs to the interpreter, who voices what he/she is saying to the other party. Emotions and facial expressions are conveyed via video, allowing both parties to be fully involved. Utah Video Relay Service makes phone calls *natural*—both callers are free to interrupt one another, no typing is required, no GAs needed. Utah Video Relay Service makes clear telephone communication a breeze!

What equipment do I need to use Utah Video Relay Service?

- A computer
- Special video software
- A web camera
- High speed Internet access (Cable, T-1, DSL, or ISDN)

For more information on Utah Video Relay Service equipment or services, contact your Sprint Relay Account Manager or visit **www.utvrs.com**. In some cases, equipment needed for VRS may be available at little or no cost to you.







## How does Video Relay Service work?

Video Relay calling instructions differ depending upon the type of video equipment you use to connect with the Utah Video Relay Service Center. Ideally, a transmission speed of 128 KBps to 384 KBps is required to display clear video images.

#### For Internet Video Callers

#### H.323 Internet: www.utvrs.com

■ H.323 uses IP (Internet Protocol) which is becoming the favorite of many deaf video users. H.323 can be used by Cable Modem, T-1 (trunk level 1), T-3, DSL (digital subscriber line) and ISDN (if done through Internet).

#### Making a Utah Video Relay Service call:

- Onnect to www.utvrs.com and enter your user name & password unless you have checked the box to remember your ID and Password. You need to have set up the user information database in order to set up your user ID and password.
- Type the number you wish to dial or select a number from the "use my phonebook" list.
- Click the "Dial" link which will display a message that says: "connected to the call center".\*
- You should now see yourself and the video interpreter in both video boxes.
- You may provide video interpreter with number to dial in text chat or ASL as prompted. Upon connection, begin conversation with the hearing person you have called.
- \* If you are an Envision or Polycom Viavideo user, when prompted, click "ready." You will see a message that says "Connecting call to NetMeeting. Please wait one moment." An "Accept" box will appear. Click on "accept".

#### For ISDN Video Callers

H.320 ISDN: 1-877-352-5300 or 1-866-660-7977 • (both 128K & 384K)

- If your video equipment requires only one number to dial out, use 1-877-352-5300 or 1-866-660-7977.
- If your video equipment requires two numbers to dial out, use 1-877-352-5300 or 1-866-660-7977 in the first and second number fields.

ISDN users are not required to setup user ID and password unless preferred.

#### For Hearing Utah Video Relay Service Callers

Voice: 1-866-410-5787

- Dial 1-866-410-5787.
- Give Video Interpreter (VI) the IP number, the ISDN phone number(s), or name of deaf person on the ILS directory.

#### For VCO Utah Video Relay Service Callers

- Connect to www.utvrs.com.
- Tell the Video Interpreter (VI) that you want VCO and provide the telephone number you wish to call plus your voice telephone number.
- The VI will then call your voice number to connect you to the hearing person you are calling.
- Speak directly to the hearing person on your voice line.
- The VI will sign what the hearing person says to you.

#### **Troubleshooting**

- If you experience connection difficulties, visit Utah Video Relay Service Customer Support online at www.utvrs.com. You can also find the technical assistance contact information in the video camera manual.
- If you use video equipment at your workplace, your video connection may be blocked because of security firewalls in Local Area Networks (LAN), which normally require the approval of the network administrator. You may contact Utah Video Relay Service customer support for assistance.
- You may experience occasional pauses during the video call and you may be asked to repeat your conversation to the Video Interpreter (VI) or you may need to ask the VI to inform the hearing person to repeat the conversation.



# Experience the *Premier* Internet Relay Service!

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For more information on Sprint Relay's technology contact your account manager or:

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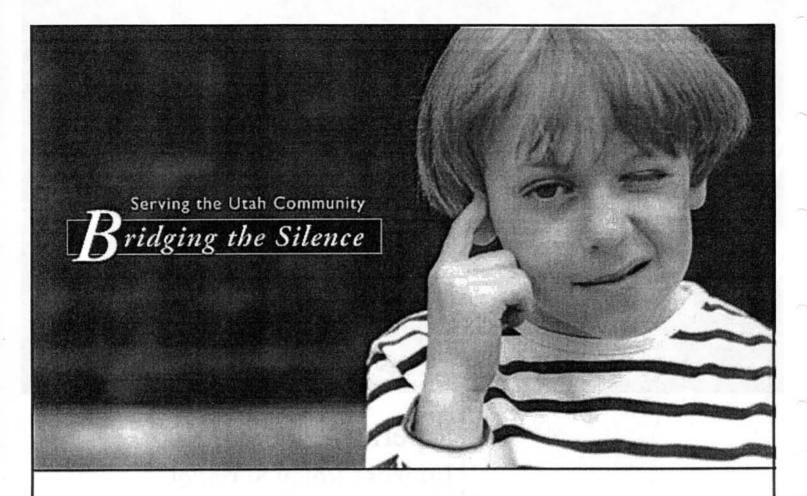
1-800-676-3777 TTY/Voice/ASCII Sprint Relay Customer Service

1-800-676-4290 TTY/Voz/ASCII Servicio al Cliente de Sprint Relay **Internet Relay** is a technology that can revolutionize the way you use relay. Anyone who has an account with an Internet Service Provider can access www.sprintrelayonline.com. Sprint Relay Online<sup>sм</sup> has user-friendly features including:

- ➤ Language Preferences (English, Spanish, French Creole)
- ➤ Background Color Options
- ➤ Text Size Options
- > Print and Save
- ➤ Dialing Instructions
- ➤ Text Color Options
- ➤ Split Screen

- ➤ GA & SK Macros
- ➤ ASL Emoticons (Happy Faces)
- ➤ Clear Screen
- ➤ Online Help
- ➤ Connection to Sprint Relay Customer Service
- New features continually being developed







SIGNING

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office & tty 801.492.6938 Signing Resources "bridges the silence" between Deaf individuals and the community.

- Certified Interpreting
- · Signing in the Workplace Workshops
- Consulting
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- Community Initiatives
- · Signing with Children Workshops
- Sign Language Classes

There are 3,341 Deaf and 196,481 Hard of Hearing individuals in Utah<sup>1</sup>, who have family, friends and jobs. Isn't it time to bridge the silence?

Based on nationally estimated percentages and the United States Census 2000. Issued April 2001. September 2002

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For more information, call (801) 288-2159 TTY uadbookstore@sisna.com

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Cut out this half page (which includes your label on the backside) And send it to:

> Pete Green, UAD Treasurer 5709 South 1500 West Salt Lake City, Utah 84123-5217

## Deaf angry over shortage of special pagers

Israel's deaf community is furious over the defense establishment's decision to distribute only 1,000 special pagers to hearing-impaired people, instead of the 2,000 they say they were promised.

The pagers, which announce incoming messages via a flashing light or vibrations rather than a beep and are able to transmit text messages, would be used to convey instructions to hearing-impaired individuals in the event of a national emergency, such as an Iraqi missile strike. Israel's deaf currently numbers some 5,000 individuals.

Ha'aretz, Israel, August 20, 2002

## Oroville Hospital Settles Federal Disability Suit

An Oroville hospital in California has agreed to change its procedures for treating deaf and hearing-impaired patients as part of a settlement of a federal discrimination lawsuit, the U.S. Attorney's Office said Wednesday.

The Oroville Hospital also agreed to pay \$20,000 to Carolyn Casiana, a patient who filed a complaint against the hospital, said U.S. Attorney John Vincent. The hospital will also pay \$10,000 in penalties.

Casiana, who is deaf, complained that the hospital violated her civil rights by not providing a sign language interpreter for her office visits. She said the hospital would schedule her appointments around the schedule of a surgical nurse who had limited signing skills.

The U.S. Attorney's office charged that that hospital had violated the Americans with Disabilities Act.

The hospital's new policies include providing additional services to the hearing impaired, and making computer-assisted real-time transcription services, sign language and oral interpreters available for deaf patients.

Physicians and staff will also be trained on the health care needs of the hearing impaired.

The Fresno Bee, California, July 31, 2002

## Simpler Times 100 Years Ago

- 1. The average life expectancy in the US was fortyseven (47).
  - 2. The maximum speed limit in most cities was 10 mph.
  - 3. The average wage in the US was 22 cents an hour.
- 4. Most women only washed their hair once a month and they used borax or egg yolks for shampoo.

#### From the Co-Editors

Since there are no spaces left to focus on the anniversary of 9-11. We will focus on the anniversary of 9-11 in October Issue. We want to thank each of our subscribers for their faithful subscription to the UAD Bulletin.

UAD Bulletin www.UAD.org/Bulletin Utah Association for the Deaf 1115 Sunnyside Avenue SLC, Utah 84102-3725

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## United Organizations of the Deaf (UOD) Calendar of Events for September 2002

Day	Date	Organization	Event	Location	Time
Mondays	September	BBCD-Seniors	Bowling	Bonwood Lanes	11:00 AM
Wednesdays	September	DSU	Cards	UCCDHH	9:00 AM
Wednesdays	September	UACD	Bowling	Valley Lanes	7:00 PM
Monday	9/2/2002	nue dell' L	LABOR DAY	odlle Hna	mO.
Thursday	9/5/2002	Ogden Frats	Meeting	Chuck-a-Rama	3:30 PM
Friday	9/6/2002	SLC Frats	Meeting	UCCDHH	9:30 AM
Saturday	9/7/2002	UAD	Board of Directors Meeting	UCCDHH	9:00 AM
Saturday	9/7/2002	BCGUAA	Annual Meeting	USDB	4:00 PM
Fri-Sat	9/13-14/2002	LADHH	Education	UCCDHH	TBA
Saturday	9/21/2002	SUCDHH	Hiking/Picnic	Zion Nat'l Park	TBA
Mon-Fri	09/23-27/2002	YFP	Kid's Art Show	UCCDHH	TBA

For further information, contact Valerie Kinney, UOD Calendar Keeper, at TTY 625-0161 or Email: kinneyv@vii.com