

NSW Deaf Herald

Equity for deaf people

Issue 07 - Autumn 2012

Interview with Steve Ripley: 2011 Don't DIS my ABILITY Ambassador

Kate Matairavula interviewed Steve Ripley



You are an ambassador for the Don't DIS my ABILITY Campaign what's that?

Don't DIS my ABILITY is a whole month of letting people know about the "can" of disability.

How did you get chosen as an ambassador?

I was chosen through the Deafblind

Photo by Jamie North from Pardalote Photography

Community, but I think as more deaf people know about it would

be great to see the Deaf Community nominating people themselves.

What does an ambassador do?

You get out into the community and give presentations to organisations. You talk about your life, what you believe in, the campaign and what changes you'd like to see happen.

So what changes would you like to see happen?

I think the word "disability" and the concept itself should be taken out of the dictionary! If you look at the statistics, you could say that there are more people with a "disability" than without. "Disability" is more normal that not. I would like to think that people just have differences. Many people still think of themselves as "me, the able person" helping "you, the disabled person". The other thing I would like to see change is organisations involving people with a disability from the start in any planning. We are usually considered last. It's better to make a plan that includes everyone right from the start.

You used to work as an actor – how do you express yourself creatively now?

In my work as Communications Trainer with Deafblind Services in Vision Australia I'm working with people to improve how they communicate, and that is very creative. People think that communication is just "spoken" or "signed", but communication can use the body or objects. People who are deafblind and have an intellectual disability are seen as very simple communicators, but

actually they are very rich communicators. As an actor, I imagine they are "on the stage, performing" - I consider what they can use to communicate with and what they want to tell their audience. They are actors who are developing their skills. Many times staff only have a basic understanding about what a person is saying, but there is much more depth there that they are missing.

What can deaf people learn about deafblind people?

I think deafblindness can be a huge fear for deaf people. Eyes are how deaf people receive everything, how we communicate. So losing that is one of their biggest fears, which means it's not comfortable to get close to someone who is deafblind.

As a blind person who can hear, or a deaf person who can see, you are pretty independent. For a deaf person who loses their vision they are quite dependent on someone telling them everything.

I like reading and can read both large print and Braille. Often deafblind people who have Usher's are told not to worry about learning Braille or using a cane until later when they really need it. But by the time it happens they are going through a grieving process and don't want to be learning new technologies or skills. So people need to be prepared earlier when they can.

What technologies do you use yourself for access?

I have Zoomtext which enlarges everything on a computer screen, and also JAWS which is a speaking program that I use to access the Braille technology. Videos or diagrams on computers aren't very accessible for me. I prefer words.

There are many famous Deaf Community jokes. Are there any deafblind ones?

Oh yes. When we had the World Federation of the Deafblind conference a few years back in New Zealand, a deafblind actor from Sweden performed. He came onto the stage dressed as a pilot with a cane, sat down at the control panel of his aircraft, felt the panel, checked the destination, and then pulled out an enormous Braille map to work out which way to fly! It was hilarious.

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From the CEO

Welcome to issue seven of the *NSW Deaf Herald* and the first for 2012. I hope 2012 has started off well for you and that there are not too many sporting injuries from the Australian Deaf Games.

The start of a new year is a time of reflection on past achievements as well as a time to look forward to taking up new opportunities to help us achieve our mission and vision. It is important that the Deaf Society is involved in talking to the wider community about the Deaf Community, as well as continuing to provide our services. One opportunity to raise awareness of the Deaf Community is our representation on the NSW Police Disability Advisory Council. Jordanna Smith, from our Employment Services team, will be our representative and will make sure that the needs of deaf people are considered by the NSW Police Department. I am also a member of the National Disability Services Sensory Stakeholders Forum and the Better Start for Children Reference Group which means I can remind policy makers to include the views of deaf people and their families in government policy and legislation.

The Deaf Society held a joint Board/Managers' retreat in March where we revisited the strategic direction of the Deaf Society to help us focus on setting goals for the 2012-2013 annual plan as well as reviewed our future directions for the remainder of our current strategic plan.

I am pleased to announce that Mr Vivek Prabhu, who was formally elected to the Board at the 2011 Annual General Meeting (AGM), was appointed Treasurer at the December Board Meeting. Vivek is a Fellow of both the Institute of Chartered Accountants in Australia (ICAA) and the Financial Services Institute of Australasia (FINSIA). The Treasurer's position has been ably filled by George Barbouttis for many years. The Board's succession planning ensures we always have a smooth transition in filling all positions on the Board and George, who will continue as a Director, will assist Vivek and Michael Lockery, Assistant Treasurer, in their new roles.

Finally, another new initiative for us is the Sustainability Advantage program with the NSW Government's Office of Environment and Heritage. As an organisation we want to be aware of our carbon footprint and work towards an environmental performance that uses our resources more efficiently. We are currently developing an action plan and look forward to implementing it.

Our condolences are extended to the family of Ben Taylor who passed away on 1st January. Ben was a Deaf Society Director from 1980 to 1989 and was an active Deaf Community member and leader at both

state and national level through his passion for sports and improving the quality of life for deaf people. Following a moving funeral service, mourners went to Burwood RSL Club. Although a sad occasion, Ben's wake provided the opportunity for his many friends, family and colleagues to think back on their time with him and share memories about Ben's humour and grace and his many wonderful achievements.







Editorial

Hello and welcome to the latest edition of the *NSW Deaf Herald*. This is my first edition as editor. I love words – English was my favourite subject at school. I love reading, anything from *New Idea* to political commentaries in the *Sydney Morning Herald* to the ninth longest English novel in the world: *A Suitable Boy*. I also love writing and have written a few articles for the *NSW Deaf Herald* before. Editing is new for me. Instead of reading and writing what I want, I now need to think about what you might want to read about. Over the last month I have been learning that I pick the stories, make sure there is space for them all, check the layout, check the spelling, check the facts, find the photos and follow the deadlines.

We are well into 2012 now but the last big event for 2011 was International Day of People with Disability which the Deaf Society participated in. I hope you enjoy our interview with Steve Ripley who was part of this event and the first deafblind ambassador for the Don't DIS my ABILITY campaign. I am guilty of sometimes forgetting that the Deaf Community also includes people are who deafblind so having Steve in this public role is a great reminder of this valuable group in our community.

There are two exciting new programs starting soon at the Deaf Society. One is the Duke of Edinburgh Award which we will be running in 2012. Did you know that the Duke of Edinburgh's mother was born deaf? We are also excited about working with the Ephpheta Centre on a series of youth activities. It's always good when we can share resources and skills and work together with another organisation.

Last but not least, have you applied for your smoke alarm? If you haven't, please do. It could save your life. I am looking forward to getting my alarm in the mail soon. Remember if you are deaf and living with another deaf person, you can get an alarm each. Apply now!

Kate Matairavula

Manager, Advocacy and Community Development

DSNSW Board Profile - Alastair McEwin, President



ASLIA

Australian Sign Language Interpreters' Association NATIONAL CONFERENCE

Alastair McEwin

Alastair (Al) McEwin was elected as President at the 2011 AGM in October 2011.

Al was born in South Australia. He spent his early years on a sheep farm outside Naracoorte before moving to Adelaide to attend school. He started school at the Oral School for Deaf and Hearing Impaired Children (now Cora Barclay Centre). One of his best memories of this school is the secret signing between children that went on at recess and lunchtime. Signing was not encouraged by the teachers there as they believed that learning to speak was far more important than signing.

Al then went to a mainstream school, Pembroke school, for his primary and secondary education. After school he went to Adelaide University and did Arts and Law degrees. Next

he took off for Canada where he did further studies in law at the University of British Columbia. When he came back to Australia, he worked in Adelaide for a while and then moved to Sydney in 1999. He has been a proud resident of Sydney ever since.



The ASLIA National Conference will be held Friday 24th August – Sunday 26th August 2012, at the Intercontinental Adelaide, North Terrace, Adelaide.

The theme for ANC 2012 is 'Rediscovering our roots: Shaping our future'.

The Interpreter Trainers Network Symposium takes place immediately after the ASLIA National Conference (ANC) on Monday 27th & Tuesday 28th August.

This event is the largest gathering of Auslan/English interpreters and allied professionals that is regularly held in Australia.

For more information: www.asliaconference.org.au



TTY (02) 8833 3691 Voice (02) 8833 3600

Fax

(02) 8833 3699

Updates from the Deaf Society

Contributors: Katrina Lancaster, Richard Aarden and Kate Matairavula.

Deaf Youth Sydney Group – Jamberoo

On Saturday 10th December 2011, a group of 24 deaf youth and leaders went to Jamberoo, on the South Coast. We all piled into the bus at Parramatta Station early in the morning, ready for the two-hour drive down. On arrival, the deaf youth did not waste any time getting started on what Jamberoo had to offer. They went on rides including go-karts and the bobsled and got themselves wet in the wave pool. The weather was mostly good but there was a bit of rain. Everyone who went had a



great time, including the leaders. On the way back, the bus was buzzing with excitement and stories while the leaders relaxed and took a breath!

Our Jamberoo trip was not without incident. One of our deaf youth, in his excitement to get on one of the rides, dislocated his knee but luckily the staff at Jamberoo and Shellharbour Hospital took very good care of him. This incident has not stopped him from looking forward to the next youth activity!

This activity is part of the Deaf Youth Sydney program, a joint undertaking between the Deaf Society and Ephpheta Centre to provide recreational activities to young deaf and hard of hearing people aged between 12 and 17. Deaf Youth Sydney is organised by Katrina Lancaster from the Deaf Society, with David Parker and Donovan Mulligan from the Ephpheta Centre. Jamberoo was the first activity with several more to come in 2012. Please contact Katrina on klancaster@deafsociety.com to be updated on youth activities.



Donation in memory of Rhys Walker

On Monday 5th September 2011, Rhys Walker, a 17 year old boy was killed in a hit-and-run accident. Rhys was well known to us. He attended our Crossing Borders youth camps, both in 2009 and 2011 and did work experience at the Deaf Society.

Nepean High School, the school that Rhys attended, had a concert in memory of

Rhys. This concert raised just over \$1000. Rhys' parents, Nick and Vicky Walker asked that this money be

donated to the Deaf Society.

Rhys doing work experience

On Wednesday 30th November, Katrina Lancaster and Colin Allen represented the Deaf Society at the school assembly to accept the cheque. A big thank you goes out to the Walkers and Nepean High School for their kind donation. This donation will go towards the next Crossing Borders youth camp in January 2013.



DSNSW receiving the cheque: Colin Allen, Vicky Walker (Rhys' mother), Katrina Lancaster and Tony Baldacchino (Principal)



NSW Smoke Alarm Subsidy Scheme (SASS)

Have you applied for your smoke alarm yet? The Deaf Society is receiving applications and will be shortly distributing the first round of smoke alarms.

Smoke Alarm information session for Deaf Seniors

Date – Wednesday 7th March 2012

Time – 10.30am



Where – Burwood RSL Club, 96 Shaftesbury Rd, Burwood (same place as the Deaf Seniors gathering). If you have any questions please email Greg Mills at smokealarms@deafsociety.com

A Day to Celebrate Ability

In 1992, the United Nations set up International Day of People with Disability (IDPwD). The official day is the 3rd of December each year. In Australia we celebrate with a week of events at the start of December.

Last December, the Deaf Society participated in two of the Sydney events – both of which were Auslan-interpreted.



On 1st December, the Deaf Society and NRS exhibited together at Central Station, handing out information about Auslan, tips on how to communicate better with deaf people, and about the Deaf Society's and NRS's services. This day always gives us plenty of great opportunities to correct people's wrong ideas about being deaf. There was more interest in Auslan this year, maybe because people saw signing on television during the Queensland floods.

Members of the Deaf Community who visited this event enjoyed an interpreted tour of the access features at Central Station and the trains. One of the tour highlights was being able to sit in the train driver's seat and learn about the train's controls. We also had a fascinating special "secret" tour of the tunnels that were used during the World Wars which are not open to the general public. It was really pleasing to see how CityRail staff have become much more aware of the needs of deaf people since we first exhibited.





The Deaf Society also exhibited at, and was a sponsor of, Parramatta City Council's celebration in Church Street Mall on 2nd December. The event started with a beautiful performance of Christmas songs by the signing choir from Thomas Pattison School.

As a part of the official launch of IDPwD in Parramatta, Kate Matairavula (the Deaf Society's Manager of Advocacy and Community Development department) was interviewed

about her experience as a deaf person. She talked about her schooling, barriers and lack of access she experiences, deaf pride, and how her greatest wish is to have the words "disabled" and "disability" taken out of the English vocabulary.

(Quote from Kate)

'I see myself as facing barriers in life more than having a disability. I see myself as different and contributing to the diversity in humanity. What I don't like about the word "disability" is that it invites pity or the attitude of needing help. There is nothing wrong with needing or asking for help but what I really want is access. The word "disability" also means that the focus is on me. I am with one with the "problem". If I lived in a world with only signing people then there would be no problem. If I lived in a society that valued difference or diversity then there would be less of a problem. I would rather think of society as disabled rather than me!'



WE HAVE MOVED!

Newcastle Office - We have moved into a new office. **New address is: Suite 1/133 King Street, Newcastle, 2300.** Phone, fax, email, and mobile contact information remains the same.

Community News

If you wish to submit your news, please contact Kate Matairavula, Editor. Word limit: 200 words, and please include a good quality photo.

Contributors: Kate Matairavula, Paul Nordheim and Susannah Macready.

Ben Taylor, Ex-Director of the Deaf Society Passes On

Many of us in the Deaf Community were saddened to find out about the passing of Benjamin (Ben) Taylor OAM, on 1st January 2012.

Ben had been invovled with the Deaf Society for a long time, beginning when he left school, where he went straight to the Elizabeth Street office of the Deaf Society and joined the Younger Set committee. The committee organised camps, mock concerts, dances and much more.

Ben was also involved with deaf cricket and soccer clubs and would regularly attend the Friday night club held at 5 Elizabeth Street.

Prior to the Deaf Centre at Stanmore being built, which included the lawn bowls green, bowlers played the game at the Strathfield Lonsdale House Aged Person's Home. When the Deaf Centre, including the bowling green, opened at Stanmore in 1975, Ben was the NSW President of the Deaf Lawn Bowls Association.



Benjamin S. Taylor OAM

17 July 1927 - 1 January 2012

With all of Ben's involvement in the activities of the Deaf Society, it was a natural progression for him to join the Board of Directors, which he did from 1980 till 1989. He was made a life member in 1989. The Taylor family's connection with the Deaf Society continues through the work of his daughter Diana Ashley, who now works in the Employment Services team.

Ben did however have a bigger passion than the Deaf Society: his family. People talk about Ben being a family man. The two main role models in his life were his two older brothers, Owen and Peter. Owen was a businessman who taught Ben about procedure and protocol and the right way of doing things. Peter taught him about sports, the rules of various games and sports administration. Ben was known for being a perfectionist and strict about following rules and regulations.

Ben and his wife Beryl have two daughters, Diana and Jane. Both daughters have fond memories of spending time with their mother and father watching sport, particularly cricket and rugby league. Ben made sure his daughters knew all the rules of each sport. If the rugby league was on in the UK, Ben would set up beds for his daughters in front of the TV in the lounge room where they would sleep and then be woken up by him in the middle of the night to watch the game live.

He was a whiz at woodwork and made lots of things: wickets to play backyard cricket, picture frames, tabloid sports games and even a netball pole for his daughter, Jane.

He was someone who liked things done properly so he took great care of his gardens, vegetables and lawns.

Ben was always very neatly dressed and ready to communicate when he met hearing people, with a notebook and pen in his jacket pocket. Diana says that even when he was in the nursing home and had dementia he never forgot to get dressed without the notepad and pen. So it was right that he was laid to rest in a smart suit with his trusty notepad and pen.



Deaf Community focus for Accessible Arts

Accessible Arts is conducting a survey for the Deaf Community in NSW to find out what the Arts mean to people who are deaf. If you are deaf and an artist or audience member, we want to learn about your experience of the Arts. We would like you to fill in a 5 minute online survey. The survey is open until Sunday 1st April 2012. What you tell us will be used for an Arts Meeting which will be held later in 2012 as part of Accessible Arts Deaf Arts Access Project. This project is supported by the Deaf Society, Deaf Australia (NSW), the Ephpheta Centre and Parent Council for Deaf Education. For more information contact Naomi Malone, Projects Officer, at projects@aarts.net.au.

Please complete this survey now: http://www.surveymonkey.com/s/DeafArtsAccess. It is in Auslan too.

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Deaf HSC student graduates with help from RIDBC

By Zoë Myers, RIDBC Communications Officer





Andrews at RIDBC Thomas Pattison School presentation day

Prestons resident, Andrews Wirekoh, who is deaf, has just graduated with his Higher School Certificate (HSC) with support from the Royal Institute for Deaf and Blind Children (RIDBC). Andrews, who was born in Ghana and arrived in Australia in 2008, attended RIDBC Thomas Pattison School - a specialist school in Sydney which teaches a bi-lingual educational program in English and Auslan from Kindergarten to Year 10.

"I have never forgotten my experiences as a student in Ghana. It was a hard life," said Andrews. "When I first arrived in Sydney my sister searched the internet and found RIDBC Thomas Pattison School and it just seemed like I belonged there. I enrolled in the program and soon made many new friends. My confidence in Auslan improved in just two months studying at the school!"

Next year Andrews plans on studying media and graphic design at the Academy of Information Technology, Sydney.

"When I arrived in Australia I really wanted to learn both English as well as Auslan, and the bi-lingual program at RIDBC Thomas Pattison School helped me achieve this. With both these languages I now have the confidence to pursue tertiary education options in 2012."

Andrews transferred to RIDBC Thomas Pattison School partner, The Hills Grammar School, to complete his Year 11 and 12 studies. During this time he continued to receive support from RIDBC through the assistance of an RIDBC School Support Teacher.

"My RIDBC Teacher provided in-class support as an Auslan interpreter, through a captioning program, and by assisting me to develop my written English and grammar skills," said Andrews.

To caption, an RIDBC Teacher speaks into a microphone as the classroom teacher delivers the lesson. Voice recognition software converts the speech into a written transcript that appears, in real-time, on the student's laptop.

Now that Andrews has finished his studies he is very much looking forward to life after school.

"When I think back to my life in Ghana – when I didn't even know how to use a computer – I realise how far I've come. I have so much gratitude for my RIDBC school friends and teachers for the support I have received, it truly has allowed me to get to where I am today."

RIDBC provides vital support to over 1000 children and families living with significant hearing and/or vision loss all across Australia, providing diagnostic and assessment services to over 2000 more each year.

RIDBC relies heavily on fundraising and community support to be able to continue to make a difference in children's lives. In order to maintain its intensive educational and research programs, the organisation needs to raise approximately \$2.5 million every month.

Spotlight on Orange

This region has one of the oldest and longest running Deaf Clubs in NSW. In 2007, the Central West Deaf Club based in Orange celebrated its 25th anniversary. Social events for the area take place once a month. Sandra Carroll worked in the Central West area till 2009, then Paul Nordheim took Sandra's place and has been the Community Worker for the area ever since. We do not have a permanent office in the Central West because we do not receive any funding for the area. We provide services at our own cost from investment earnings. Currently we provide walk-in services for deaf people where they can meet with us and receive assistance to improve their quality of life. This service is available on the third Friday of each month at Orange City Bowling Club from 3pm to 5pm.

We have a community BBQ for the Central West area coming up on Saturday 17th March in Orange. For more information please see under "Central West Region" on the events page of this newsletter. If you need more information, please contact Paul Nordheim via email pnordheim@deafsociety.com

"On this day..."

Did you know that the Deaf Society used to have a "Parents and Friends Committee"? Perhaps this was the equivalent of a support group for parents with deaf children? We still have a book of the committee's meeting minutes from the 1930s. It seems that this committee had responsibility for some fundraising and social events. Here is one motion from a meeting on Friday 6th March 1936:

"...that an orchestra of two be engaged for March Dance preferably Mr Campion and failing Mr Campion the engagement of an orchestra be left in the hands of the Secretary and President."



Macquarie University Sign Language Research



Jemina Napier



Do you get emails asking to you participate in research at Macquarie University? Have you wondered what it is all about? You may know that there are a group of sign language experts researching away at Macquarie University. Maybe you have wondered who they are and what they are doing? Jemina Napier explains.

SLING (Sign Language Linguistics Group) is a research group within the Department of Linguistics at Macquarie University.

Our main work is making the Auslan Archive and Corpus. This is like a database of film clips showing native signers signing as they

would in real life. The corpus-based approach is used to document and describe sign languages. This means we don't look at a single sign but we look at signs when they are signed with a group of other signs for example when someone tells a story. Our main area of interest is Auslan and related sign languages (British Sign Language and New Zealand Sign Language).

The members of SLING are myself, Trevor Johnston and Della Goswell who are all staff at Macquarie University. We are all hearing but have grown up in the Deaf Community, using sign language at home. Other members include Donovan Cresdee, who has finished his PhD and works as a researcher. He is deaf. There are also various deaf and hearing research assistants and casual teachers who are members.

Trevor and I are supervising a number of students who are conducting PhD research.

Two students live in Melbourne and one in Perth. The rest all live in Sydney. I would like to introduce them to you.



Lindsay Ferrara

Lindsay is from the USA. She learned ASL from a young age and she has explored gesture and language in Auslan. Her recently completed PhD research is on depicting signs (classifier

signs) used in stories and conversations. She found that depicting signs occur more often in stories and function mostly as verbs that describe actions. Also, signers are skilled at using depicting signs with other signs and gestures to show meaning. Her work could change current linguistic theory.



Marcel Leneham

A former PhD student, Marcel is a qualified Auslan interpreter and interpreter educator. His research, which has never been done before, explored sign language translation from Auslan into written English.

He compared the translations of deaf people and hearing interpreters doing a written translation from a short Auslan report. He also compared the different ways used by interpreters when producing a voice-over interpretation as compared to a written translation.



Lori Whynot

Lori is also from the USA. She is an experienced ASL interpreter and interpreter educator. Her research looks at International Sign (IS) comprehension. She has collected films of different deaf people using IS, then plans to test

deaf people from around the world to see if and how well they understand IS compared to their own sign language. The goal is to find more evidence about IS comprehension and ways for using it well.



Michael Gray

Michael is a qualified Auslan interpreter. His research looks at aspect marking in Auslan. Aspect marking describes how time happens using verbs that have been modified. Michael's

research will help our understanding of the relationship between spoken and signed languages and gesture.



Gabrielle Hodge

Based in Melbourne, Gabrielle is a deaf late learner of Auslan, and she is focusing on simple and complex combinations of signs in Auslan. She is using the Auslan Corpus established by Trevor Johnston to

describe a range of Auslan signing combinations and how they combine in natural communication. The data is based on people telling the story of *The Boy Who Cried Wolf* and relaxed conversation. She has explored different studies to describe the different ways signers create meaning in sign language communication.



Lily Wang

Lily trained in China as a spoken language interpreter between Mandarin and English. She is now looking at the relationship between professional Auslan/ English interpreters' working

memory capacity and their interpreting performance. She has found that native signer interpreters and non-native signer interpreters are similar in their working memory capacity. She is analysing her data to see if native signer interpreters and non-native signer interpreters are different in their interpreting performance.



Karen Bontempo

Based in Perth, Karen is a qualified Auslan interpreter and interpreter educator with lots of experience. She has almost finished her PhD. Her research explores factors that may predict how well an

interpreter works. Her research identifies the skills, knowledge and abilities that are necessary for good performance as a sign language interpreter. She is also collecting data on the skills gaps and personality traits of interpreters, and recommends how this data can be used. Knowing what qualities may be predictive of successful performance in the profession may lead to more effective interpreter education programs and practices.



George Major

George is a qualified sign language interpreter from New Zealand. She has lots of experience in linguistics research on healthcare communication. She is almost ready to submit her PhD. Her

research is about medical interpreting. She analysed appointments with deaf patients, hearing Auslan/ English interpreters, and hearing doctors. She found that medical interpreters do much more than just interpret health vocabulary. They also take a lot of responsibility in helping doctors and patients have good relationships. This is new information about medical interpreting. It will help us to improve interpreter training in the future.



Della Goswell

Della has been interpreting and teaching Auslan interpreters for over 20 years, but her PhD research has only just started. She is looking at the decisions and limitations that Auslan/ English interpreters deal with when they try to interpret between Auslan and English so that there is equal meaning. When interpreting between one language that uses hands (Auslan) and one language that uses speech and words (English) interpreters have to try to match signs and words and formal and informal language. Della has focused on the area of legal

interpreting where there is high risk if interpreting is not successful and where it is hard to interrupt and ask for repetition. Her research also compares Auslan/English interpreting with other languages.



Some members of the SLING group, from left to right: Trevor Johnston, Gabrielle Hodge, Joe Sabolcec (research assistant), Jemina Napier, Adam Schembri (associate SLING member from La Trobe University), Lily Wang, Michael Gray, Donovan Cresdee.

Silent Messenger





Message from a board member – Joshua Sealy

ASLIA/DA (NSW) Awards Night

It's nearly that time of the year. That's right, it's the ever-popular ASLIA NSW/DA (NSW) Awards Night! Make sure you keep 21st April free for this special event. ASLIA NSW and DA (NSW) are looking for nominations. If you would like to nominate someone, do not hesitate to put your entry in! The more we have, the more exciting the competition. The deadline for nominations is 23rd March, 5pm. You can get the nomination forms from our website www.deafau-nsw.org.au and send them to deafnswawards@gmail.com. The categories for the awards are as follows:

ASLIA NSW Awards:

- Individual Paraprofessional Interpreter
- Individual Professional Interpreter
- Individual Deaf Relay Interpreter
- Individual Interpreter Advocate
- Organisation Award

DA (NSW) Awards:
- Deaf Person of the Year
- Deaf Youth of the Year

- Deaf Employee of the Year
- Fair Go Award

Happy nominating and we hope to see you all at the Awards Night!

Important Notice regarding vacancies on board

The board of DA (NSW) has undergone a few changes in numbers of members: Katrina Lancaster is no longer on the board, and this means there are now two vacant spots on board. We are looking for two more people who would be interested in being a board member. If you are interested, please do not hesitate to nominate yourself. If you would like to know more about what is involved you can email Kate Matairavula at deafaust.nsw@gmail.com

Interview with the new President of DA (NSW), Donovan Mulligan

DA (NSW) has a new president, Donovan Mulligan, so I took the opportunity to conduct a brief grill:



Where are you from originally?

I am originally from Cape Town, South Africa.

What do you like about being deaf and living in Australia?

Access to interpreters is good compared with South Africa. Also, captioning on television and at the cinema is good. In South Africa when I left, there was not much access to interpreters and no captioning on television or at the cinema. There are also not enough qualified interpreters. Since starting work in Australia, I am able to communicate with my colleagues in Auslan as well as book interpreters for meetings. Australia is also appealing because of the number of deaf organisations

here in Sydney including Ephpheta Centre, The Sydney Deaf Club, Parent Council for Deaf Education, Deaf Australia (NSW) and the Deaf Society who have done a lot for the Deaf Community in NSW.

What interests you to be involved in the Deaf Community?

AUSLAN! Why? Because it is the best way to get involved in the Deaf Community. In South Africa, we use ASL (American Sign Language) for finger spelling and South African signs.

How does it feel to be the new President of DA (NSW)?

I am looking forward to a challenging and rewarding year!

Are there any particular issues you are passionate about?

Access, access and even more access!!!

What do you think about the use of technology in our lives?

With many technological improvements, there is both good and bad. For example, the Captiview equipment that is used in cinemas now gives deaf people more access but I find it uncomfortable to use and I don't enjoy going to the movies as much. More consultation is needed with the people who use this equipment before major decisions are made about implementing them.

Can you tell us a deaf joke?

Sure, I have seen this joke told many times. You can also find it online (www.deafonline2.com): A young deaf American was taking a holiday overseas. He got a train pass and travelled to Holland, France, Belgium, and lots of other places before ending up in Germany. At the first village he came to, he went into a pub and saw three older German gentlemen who were signing. It looked like they were deaf. The young man watched and thought he could understand the signs enough to have a conversation with them. He got a beer and asked if he could join them. They said yes. They chatted about this and that, and soon conversation gave way to how each of them became deaf. The first older German said, "Well, I was a soldier in WWII, and my platoon was hit by a big American mortar, and it exploded near my head, and I lost all my hearing." The American boy was saddened by this. The second German went on: "I was in a U-Boat and my job was to listen for enemy ships. An American destroyer dropped a depth bomb on my ship, and it went off very close to it, and I lost my hearing." Oh no, thinks the young American. How awful. The third German said: "I was in a plane, and we were struck by an American bomb and it went off right next to me, it blew out my ears and that's how I lost my hearing."

Well, that's just awful, the young American thinks. My country is indirectly responsible for these poor chaps going deaf. He was sad about this until they asked him how he became deaf. Smiling, he signed, "Well, before I was born, my mom got German measles."

Disclaimer

The Silent Messenger pages are the sole responsibility of Deaf Australia (NSW). The Deaf Society cannot guarantee the accuracy of anything on these pages.

Deaf Sports News

Contributors: James Ashley and Tony Clews.

If you want to send a story, email Tony Clews at tclews@deaf.nsw.edu.au

The 16th Australian Deaf Games A Success

NSW was represented by 130 athletes from various deaf sporting teams at the 16th Australian Deaf Games in Geelong from 14th -21st January 2012 with excellent performances and results overall. NSW came second at the Games losing to the mighty Victorians with their 270 athletes. The John M Lovett Cup (formerly ADSF CUP) results are as follows:

1. Victoria	2. New South Wales	3. Queensland
4. South Australia	5. Western Australia	6. Australian Capital Territory

For the full list of results, see the Deaf Sports Australia website: www.deafsports.org.au.

Deaf Sports Australia is working with the Deaf Society to find a way to set up a NSW deaf sports association. We hope that if NSW has its own deaf sports association then we will be able to double our team to 260 athletes ready for the 2016 Australian Deaf Games in Adelaide.

Many thanks to Tony Clews and the support of the Deaf Society for working to ensure that NSW was eligible for the John M Lovett Cup points.

Athlete Profile – Renee McPherson



Sport/s: Netball and Mixed Touch Football

ADG attended: Two – Gold Coast 2008 and Geelong 2012

Favourite sportsperson: I don't have a 'favourite' but I admire anyone who has enough will power to overcome challenges and succeed in the sport they love the most.

Highlight of the ADG - Geelong: It has to be playing netball with the amazing girls (and boys) that made up the NSW teams. I received so much respect from all my teammates, and even though we came 4th, we were all so proud of ourselves for coming that far.

Your deaf role model: My mum, Cathy McPherson. I love her constant positive attitude, and how she is always active and willing to participate in something new. She is proof to me that I can continue being very active and outgoing even after I'm 50. She is always ready to help me when I need her, and without her I wouldn't have been able to go to the ADG in Geelong.

Being a flag bearer for your state: I was honored to know that I was chosen to represent my state, and felt so proud of myself. It shows that if you work hard at what you're good at, show great sportsmanship and have pride in your team and yourself, good things will come your way.

Athlete Profile – Kevin Smith



Sport: Cricket

ADG attended: Perth 1985/86, Brisbane 1988/89, Hobart 1991/92, Adelaide 1994/95, Perth 1998, Sydney 2003, Gold Coast 2008 and Geelong 2012

Favourite sportsperson: Bob Fulton. He was an extraordinary and talented player for Manly Rugby League team. He was tough and competitive at all times.

Highlight of the ADG - Geelong: My team (NSW deaf cricket team) winning the Webby's Cup inaugural T20 competition.

Your deaf role model: Jack Christie and John Webb. They shared their experiences of the deaf cricket community and showed a lot of commitment and faith to the sport that I love to play. Being a flag bearer of your state: I felt honoured to carry the flag at the Opening Ceremony for NSW and I would like to say thanks to the people that nominated me for this honour.



Photos: Chris Neubeck

Sydney Deaf Club Donation

On behalf of the NSW Deaf Sports Community, the Deaf Society wants to say many thanks to members of the Deaf Community who attended the Sydney Deaf Club's last gathering of 2011.

The Sydney Deaf Club generously donated \$1000 towards the development of deaf sports in NSW.

Tony Clews, on behalf of the Deaf Society received a cheque of \$1000 from the Sydney Deaf Club.



D'Arcy, President of the Sydney Deaf Club

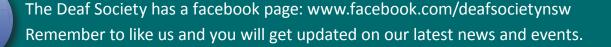
Sports editor for NSW Deaf Herald wanted!

If you think that you are capable of writing stories and collecting sports news for the future editions of the NSW Deaf Herald, please contact Tony Clews at tclews@deafsociety.com to express your interest in becoming the sports editor on a volunteer basis.

Deaf Sports in NSW

Please contact the individual groups for their event program.

Sports/Recreation Groups	Contact Person	Contact Details	
Deaf Basketball Club	Sokong Kim	sokong@tpg.com.au	
Deaf Cricket Club	Andrew Park	dcnsw@live.com	
Deaf Darts Club	Wendy Lancaster	wez.lancaster@gmail.com	
Deaf Football Australia	Brian Seymour	secretary@deaffootballaustralia.com.au	
Deaf Lawn Bowls	Peter Hannan	pjenny1@optusnet.com.au	
Deaf Poker Group	Sokong Kim	dpa@deafpoker.com.au	
Deaf Rugby	Simon Mahony	southerncrossdeafrugby@hotmail.com	
Deaf Table Tennis	Trevor Boyle	tboyle.mgirke@bigpond.com	
Deaf Tennis	John Lui	jlui@deaftennisaustralia.org	
Deaf Ten Pin Bowling Club	Bruce Shaw	shadan@netspace.net.au	
Deaf Volleyball	David Larkin	David.Larkin@aecom.com	



Events

Deaf Community Groups:

Deaf Seniors Group 7 March – Newcastle Indoor Bowls

14 March – Newcastle Card Games

21 March – Sydney Seniors Week – Healthy Living

21 March – Newcastle Indoor Bowls

28 March – Newcastle Keno Games

4 April – Sydney Easter Raffle and Cards

4 April – Newcastle Indoor Bowls

11 April – Newcastle Card Games

18 April – Sydney Carpet Bowls and Cards

18 April – Newcastle Indoor Bowls

25 April – Newcastle Card Games

2 May – Sydney

Mothers Day Raffle

2 May – Newcastle Indoor Bowls

9 May – Newcastle HOY Game

16 May – Sydney Bingo

16 May – Newcastle Indoor Bowls

23 May – Newcastle Card Games

30 May – Newcastle Indoor Bowls

6 June – Sydney Hoy Cents

6 June – Newcastle Card Games

13 June – Newcastle Indoor Bowls

20 June – Sydney Carpet Bowls and Cards

20 June – Newcastle Keno Games

27 June – Newcastle

Indoor Bowls

4 July – Sydney All Kind of Cards

Sydney Deaf Seniors Group

meets on the 1st and 3rd Wednesday of each month at Burwood RSL, Shaftesbury Rd, Burwood. Hours: 9am to 2.30pm. <u>Contact</u>: Alison Trott Fax (02) 9642 1931 SMS: 0431 938 404

<u>Gosford</u> meets at Leagues Club, Dane Ave, Gosford.

Newcastle meets every Wednesday at Hamilton North Bowling Club, Boreas Rd, Hamilton. Hours: 10am to 2pm.

South Coast for more info Contact: Lyndall Keppie SMS: 0402 206 977 Annette Lapins SMS: 0418 474 010 Robyn Nock SMS: 0416 244 279

Deaf Women's Guild of Sydney

The Guild meets on the first Saturday of each month at The Barn, 45 Belmore Street, Burwood at noon. Each month they have a different activity program.

Usher Group

Usher's Group Meeting Friday 20 April 2011 – Guest Speaker

Friday 22 June 2011 – normal meeting

Friday 10 August 2011 – Guest Speaker

10am to 12pm Deaf Society, Level 4, 69 Phillip St, Parramatta <u>Contact:</u> Margaret Craig mcraig@deafsociety.com TTY: 02 8833 3691

Sydney Region

The Deaf Club, Sydney Parramatta RSL Club O'Connell Street, Parramatta Meets 1st Friday of each month

Club Burwood

2nd Floor Function Room, 97 Burwood Road, Burwood Meets 3rd Friday of each month

More information on the Deaf Club, Sydney

www.thedeafclub.org.au School Holiday Activity

(young people aged 12-17) <u>Contact:</u> Katrina Lancaster klancaster@deafsociety.com for more information.

Liverpool City Library

Liverpool City Library is offering FREE Internet lessons for Deaf Seniors at 170 George Street, Liverpool. For more information about the course: <u>Contact:</u>

Carmel Martin, Access Services Librarian c.martin@liverpool.nsw.gov.au Library can be contacted by phone: 02 9821 9450 and by fax: 02 9821 9456

Penrith Deaf Community

Penrith Deaf Club meets every 4th Friday every month from 6pm to 12am Kingswood Sports Club Santley Crescent, Kingswood <u>Contact:</u> Catherine Pirotta catherinepirot1@hotmail.com SMS: 0403 552 917 Fax: 02 4736 6631

Northern NSW Region

Lismore Games Day

Every second Wednesday beginning 14 March 2012 Weekly in NSW school holidays

10am to 12pm. Deaf Society office Lismore, 22 Conway St, Lismore Lismore Office Morning Tea

Mondays: 26 March, 30

April, 28 May, 25 June 2012 10am to 12pm Deaf Society office Lismore, 22 Conway St, Lismore <u>Contact:</u>

Melissa Mahony mmahony@deafsociety.com SMS: 0422 013 451

Deaf Chat

Friday 16 April 10am – 2pm at Tenterfield - look for café on the day

Friday 25 May 10am – 2pm at Casino Beef Week at Royal Hotel, Walker Street Casino

Friday 22 June 10am – 2pm at Goonellabah Tavern, Ballina Street Goonellabah

Friday 20 July 10am – 2pm at Drake Hotel, Bruxner Highway, Drake <u>Contact:</u> Kathryn Rathborne

SMS: 0427 535 856

DSNSW Road Show (Northern NSW Area)

Monday 19th March 4pm – 5:30pm Smoke Alarm Subsidy Scheme (SASS) Information 6:30pm-8:30pm

Advocacy Information Session

Lismore Workers Club, Keen St For more information

<u>Contact:</u> Melissa Mahony

northernnsw@deafsociety.com SMS: 0422 013 451

Coffs Coast Region

Coffs Harbour Morning Tea Every Wednesday 10am to 2pm Boambee Community Centre, Bruce King Drive, Boambee <u>Contact:</u> Terri Richardson trichardson@deafsociety.com SMS: 0401 230 911

Port Macquarie Social Nights with People Builders

Saturday nights once a month – 17 March, 28 April, 19 May, 16 June at People Builders under the Panthers Club Port Macquarie Bay Street, Port Macquarie <u>Contact:</u> for more information Ally Costanzo Ph: 02 6583 2566 mail@peoplebuilders.org.au

Auslan Classes

Classes are community classes run by the Deaf community. Classes run throughout the school terms, they are held at Boambee East community centre, Bruce King Drive Boambee East. You can leave a message with reception on 02 6658 4655

Contact:

Bernadette Keane SMS: 0439 604 637 Margaret Nell SMS: 0423 957 269

Advance class Tuesday starts Jan 31st – March 27th 2012

Beginners class Wednesday starts Feb 1st – March 28th 2012

Social Days

Third Sunday of the month between 11am and 3pm Various locations

Contact:for more informationContact:Bernadette KeanePaul NorSMS:0439 604 637SMS:Terri RichardsonpnordheiMobile:0401 230 911

New England Region

Social Days Tamworth

First Saturday of every month Meet for dinner at 6.30pm in the Banjo's Family Restaurant or for drinks at 7.00pm West Leagues Club, Phillip Street Tamworth <u>Contact:</u> Julia Griffiths jgriffiths@deafsociety.com SMS: 0406 672 500 tamworthdeafsocialnights @hotmail.com Facebook group: "Tamworth Deaf SocialNights"

Blue Mountains Region

Blue Mountains Social Nights

Every 2nd Fridays of each month except in January, 6.30pm start at the Bistro, or 7.30pm at the lounge. Springwood Sports Club, Macquarie Street, Springwood <u>Contact:</u>

Anthony Hastings

hastingsag@hotmail.com SMS: 0410 936 758

Central West Region

Central West Deaf Club -Orange

TBA – For more information, <u>contact:</u> Paul Nordheim pnordheim@deafsociety.com SMS: 0409745288

Central West BBQ – Get together gathering for Central West Deaf Community for BBQ fun and relaxation at a beautiful park with lake views, free sausage sizzle and soft drinks provided

Saturday 17 March 10:30am Lake Canobolas Reserve Park, Orange RSVP: 9 March 2012

<u>Contact:</u> Paul Nordheim SMS: 0409 745 288 pnordheim@deafsociety.com

Hunter and Central Coast Region

Newcastle Deaf Social Night Fourth Saturday of the month 6pm at the Bistro for dinner or 7.30pm at the bar Wests Leagues Club, Hobart Rd, Lambton

Tweed Head/ Gold Coast Region

Tweed Deaf Social Night Fourth Friday of the month from 6pm 23 March, 27 April, 25 May, 22 June, 27 July Twin Towns Services Club, 1st floor, family and friends lounge, Wharf St, Tweed Heads. <u>Contact:</u> David London deafclub@goldcoastinc.net SMS: 0408 762 414

Tweed Coast Deaf Group <u>Contact:</u> David London deafclub@goldcoastinc.net SMS: 0408 762 414

South Coast Region

Tuesday Coffee Mornings Every Tuesday from 9am Michel's Patisserie, Warilla Grove Shopping Centre, Shellharbour Rd, Warilla <u>Contact:</u> Sara Willyan-Payne southcoast@deafsociety.com SMS: 0406 940 899

Wing & Pears Coffee Shop

First Friday of the month 10am to 12pm Wing & Pears Coffee Shop, Corner of Junction & Berry Streets, Nowra <u>Contact:</u> Lyndall Keppie SMS: 0402 206 977

SMS: 0402 206 977 Fax: 02 4443 3140

Deaf Club (Illawarra/ Wollongong)

Saturday May 26th 2012 Albion Park RSL Memorial Club, Tongarra Road, Albion Park. From 6pm

DSNSW Road Show (South Coast Area)

Tuesday 20th March 4pm – 5:30pm Smoke Alarm Subsidy Scheme (SASS) Information 6:30pm – 8:30pm Advocacy Information Session Kiama Leagues Club, Terralong Street, Kiama <u>Contact:</u> Sara Willyan-Payne southcoast@deafsociety.com SMS: 0406 940 899

Sign Language 1 and 2 Classes run each term in the Illawarra area

For more information on these classes, go to: http://deafsocietynsw.org. au/courses/community_ auslan.html or <u>Contact:</u> Sara Willyan-Payne southcoast@deafsociety.com SMS: 0406 940 899

Auslan Practice Groups

Glebe

Every second Saturday morning 10am to 12pm Broadway Shopping Centre Food Court <u>Contact:</u> via Facebook "Sydney Auslan Practice Groups"

Parramatta

11am to 2pm Every second Saturday morning Mars Hill Cafe on Church Street <u>Contact:</u> Gemma Jones SMS: 0424 261 987

Liverpool

One of the oldest groups in Sydney - they have been meeting for over 16 years. Every Friday, 10am-12pm. Liverpool Library <u>Contact:</u> Coordinator: Carmel Martin Ph: 9821 9450 c.martin@liverpool.nsw.gov.au

Penrith

Second and Fourth Thursday of each month from 6.30pm Peachtree Hotel, Peachtree Rd, Penrith. <u>Contact:</u> Meagan, SMS: 0410 691 381 mrudd@parra.catholic.edu.au or Erin, SMS: 0421 216 122 etaylor86@hotmail.com

Newcastle

First Saturday of the month from 11am McDonald's at Green Hills <u>Contact:</u> Anne Ward SMS: 0427 123 013

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Third Saturday of the month	<u>Contact:</u>	Beekeeper Inn, 2319	southcoast@deafsociety.com
from 10.30am	Coffs Coast Deaf Community	Mitchell Highway, Vittoria	SMS: 0406 940 899
Aroma's Cafe at Glendale	SMS: 0439 604 637	<u>Contact:</u>	Tamworth
Shopping Centre	Lismore	Paul Nordheim	Third Saturday of the month
<u>Contact:</u>	Expression of Interest	pnordheim@deafsociety.com	2.00pm to 4.00pm
Pam Wells	Contact:	SMS: 0409 745 288	West Leagues Club, Phillip
SMS: 0411 855 950	Lance Axman-Friend	South Coast	Street Tamworth
Coffs Harbour Every Wednesday 10am to 12pm Boambee Community Centre, Bruce King Drive, Boambee	lance.axman@gmail.com Ph or SMS: 0401 225 801 Orange First Sunday of the month from 2pm	Every Tuesday - From 9am Michel's Patisserie, Warilla Grove Shopping Centre, Shellharbour Rd, Warilla <u>Contact:</u> Sara Willyan-Payne	<u>Contact:</u> via Facebook "Tamworth Auslan Coffee Club" tamworthauslancoffeeclub @hotmail.com

Deaf Access at Churches in NSW

1st Sunday – Deaf service at 10.30am	2nd Sunday – Interpreted service at 10.30am	3rd Sunday – Bible 10.30am	study at	4th Sunday – Interpreted service at 10.30am
Deaf Christian Fellowship Contact: Matthew Thornlet,	St Marys Presbyterian Co 0439 368 483 (sms only) & Ha	-		Street, St Marys
Auslan service every Sunda	y at 11.30am.	Fellowship lunch after the service in the hall (bring a plate of food to share).		
	: 9708 1396 fax: 9709 5638 entre for details in case of cha	•		phpheta.org.au/index.shtm alendar/201112.shtml
1st Sunday – Punchbowl	2nd Sunday alternates Gosford/Manly	3rd Sunday – Seve	n Hills	4th Saturday Vigil – Revesby
	blies of God Cnr Spire ett, 0439 640 656 (sms only) s erpool/purpose/our-associatio		-	
Sunday 10.30am – Deaf Ser	vice Sunday 6pm – Int	erpreted Service	Tuesday	7.30pm – Bible study
Contact: Darren Kirkegard, O www.northrocksanglican.or		rd@gmail.com	ocks Rd &	
2nd & 4th Sunday, 6pm – Auslan preaching service	Every other Sunday, 6pm – Interpreted service	Tuesday 7.30pm – Deaf Bible study		Hearing church members are learning Auslan
Riverlands Christian Church Contact: Sean Sewell, 0415 2	ACC, Assemblies of God L 205 877 (sms only) sewell_sea	.evel 1/535 High St, P an@hotmail.com		50 cc.org.au
9.30am Sunday – Interprete	ed service	Other services inte	rpreted b	y special appointment
April 2012.	articles or information ncouraged to email us			Like ["] us on Cebook

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	Parramatta	Central Coast
	Mondays & Wednesdays – 9am to 12pm	Thursdays – 10am to 2pm
	Fridays – 1pm to 4pm	Niagara Park Community Centre,
Deaf Society	Level 4, 69 Phillip St, Parramatta	Washington Ave, Niagara Park
Walk In Services	Contact: Jenny Rozsa / jrozsa@deafsociety.com	Contact: Justine Lorenz /
Walk III Selvices		centralcoast@deafsociety.com / 0410 909 286
Newcastle	Coffs Harbour	Port Macquarie
Mondays & Tuesdays – 9am to 1pm	Wednesdays & Thursdays – 9am to 2pm	First Tuesday – 11am to 2pm (Feb, May, Aug & Nov)
1/133 King Street, Newcastle	Boambee Community Centre,	Port City Bowling Club, 4 Owen St,
Contact: Justine Lorenz /	Bruce King Drive, Boambee	Port Macquarie
hunter@deafsociety.com / 0410 909 286	Contact: Terri Richardson /	Contact: Terri Richardson /
	coffscoast@deafsociety.com / 0401 230 911	coffscoast@deafsociety.com / 0401 230 911
Lismore	Tweed Heads	Tamworth
Wednesdays & Thursdays – 9.30am to 1pm	Third Thursday of each month – 10am to 12.30pm	Mondays – 9am to 1pm
22 Conway St, Lismore	Food Mall, Tweed City Shopping Centre,	(Mondays – 1.30pm to 4pm Appointment Only)
Contact: Melissa Mahony /	Minjungbal Drive, South Tweed Heads	Tamworth Community Centre, Darling St, Tamworth
northernnsw@deafsociety.com / 0422 013 451	Contact: Craig Bishop /	Contact: Julia Griffiths /
	northernnsw@deafsociety.com / SMS: 0423 488 619	newengland@deafsociety.com / 0406 672 500
Albion Park Rail	Nowra	Orange
Mondays – 9am to 11am	First Tuesday – 10am to 2pm (March, June, Sept & Dec)	Third Friday of the month – 3pm to 5pm
(after 11am, appointment only)	Nowra Community Centre, 134 Kinghorne Rd,	Orange City Bowling Club, 61 Warrendine St,
Cnr Ash Ave & Tongarra Rd, Albion Park Rail	Nowra	Orange
Contact: Sara Willyan-Payne /	Contact: Sara Willyan-Payne /	Contact: Paul Nordheim /
southcoast@deafsociety.com / 0406 940 899	southcoast@deafsociety.com / 0406 940 899	pnordheim@deafsociety.com / 0409 745 288

Keep up to date with events - visit:

- www.deafsocietynsw.org.au/events/deaf_society_events.html
- www.deafsocietynsw.org.au/events/deaf_community_newsboard.html
- www.facebook.com/deafsocietynsw

Emergency Contact Details:



Emergency Call 106

The 106 emergency relay service enables people who are deaf or have a hearing or speech impairment to contact emergency services through their TTY (also known as a teletypewriter or textphone) or modem. It is a dedicated text-based emergency relay-service with direct access to fire, police and ambulance services. It is available 24 hours a day, everyday.

How it works:

- Dial 106. This is a toll-free number. You will be asked if you want police (type **PPP**), fire (type **FFF**) or ambulance (type **AAA**).
- The relay officer will stay on line to relay your conversation with the emergency service. Confirm your location.
- Do not hang up. Wait for a reply from the emergency service.
- This service is not available via speak and listen (speech to speech relay). These callers can dial 1800 555 727 and then ask for Triple Zero (000) or dial '000' directly.
- This service cannot be accessed by text message (SMS) on a mobile phone or internet relay.

NRMA Roadside Assistance

24 hours a day, country and metro areas - deaf / hard of hearing text to 0437 13 11 11.



How it works: Call NRMA TEXT SMS 0437 13 11 11

- 1. Just say your name (e.g. Mr John Smith)
- 2. Your car rego number (e.g. nsw abc123)
- 3. Where you are? (e.g. 260 Victoria Rd, Ryde)

NRMA will text you back more info.

Contact the Deaf Society:

Phone: (02) 8833 3600 TTY: (02) 8833 3691 Fax: (02) 8833 3699 Email: info@deafsociety.com Web: www.deafsocietynsw.org.au Email stories to herald@deafsociety.com Subscribe online at www.deafsocietynsw.org.au/subscribe